

BlueCare Tennessee Alternate EVV Specification v1.1



Version

Date	Name	Title	Section	Change Description
9/19/2022	Clella Newcomb	Director of Implementation Services	N/A	Initial Revision
11/21/2022	Clella Newcomb	Director of Implementation Services	Employee	In EmployeeSSN validation column, remove "Can be NULL" for this required element. Updated Reason Code IDs for single digits to remove leading zeros in Appendix 3



Alt EVV Vendor Data Transmission Interface

This interface supplies the delivery mechanisms and the data layout / structure necessary to provide externally sourced EVV data to the Sandata systems for processing.

Place Version 7.17

EVV Vendor Interface Transmission Guidelines

File Format	ISON
File Delimiter	not applicable
Headers	not applicable
File Extension	not applicable
File Encryption	Delivery to occur over secure HTTPS connection
Control File	not applicable
RESTful API Endpoint(s)	Client: UAT: https://uat-api.sandata.com/interfaces/intake/clients/rest/api/v1.1 Employee: UAT: https://uat-api.sandata.com/interfaces/intake/employees/rest/api/v1.1 Visit: UAT: https://uat-api.sandata.com/interfaces/intake/visits/rest/api/v1.1 Client: Prod: https://api.sandata.com/interfaces/intake/clients/rest/api/v1.1 Employee: Prod: https://api.sandata.com/interfaces/intake/employees/rest/api/v1.1 Visit:Prod: https://api.sandata.com/interfaces/intake/wisits/rest/api/v1.1
Payload Compression	No compression of data during delivery
Delivery Mechanism	Via RESTful API call
Delivery Frequency	No less frequent than Daily (at time decided by each vendor supplying the EVV data). Can be multiple times per day at vendor's discretion.

This endpoint receives information regarding the individual member / beneficiary (known here as the 'Client') that receives care as part of the visit. Please note-the Clien

Client Data Endpoint	record must be successfully delivered and loaded PRIOR to the delivery of ti	nciary (known nere as the 'Client') that receives co the Visit information, or else the visit will reject due		
ement	Description	Expected Value	Validation Rule	Required (Y/N)
	Required. This element is the header information provided for all three types of transmissions. This information will be compared to the connection being used within the interface to ensure that the			
oviderIdentification	transmission is appropriate. If this match cannot be validated, the transmission will be rejected.		[Segment Required]	
ProviderQualifier	Unique identifier for the provider as determined by the program definition.	"MedicaidID"	String match = "MedicaidID" "SandataID" "NPI" "API" "TaxID" "Taxonomy" "Legacy" "Other"	Yes
ProviderID	Unique identifier for the agency.	TN-BCT Provider ID - 7 characters (alpha numeric)	TN-BCT Provider ID - 7 characters (alpha numeric)	Yes
ent General Information	Required data in the body of the transmission. Additional fields may be required depending on the program; fields below may be ignored if a Payer Client feed is implemented.		[Segment Required]	
ClientQualifier	Describes what type of identifier is being sent to identify the client.	"ClientCustomID"	String Match = "ClientMedicaidID" "ClientSSN" "ClientOtherID" "ClientCustomID"	Yes
ClientIdentifier	Unique client identifier used to reference the member data across all Medicaid activities. This value will need to be the same value as the ClientMedicaidID.	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	Yes
ClientFirstName	Client's First Name.	Client's First Name	Max Length 30 No Special Characters	Yes
ClientMiddleInitial	Client's Middle Initial	Client's Middle Initial	Max Length 1 Can be NULL No Special Characters	No
ClientLastName	Client's Last Name.	Client's Last Name	Max Length 30 No Special Characters	Yes
ClientMedicaidID	Unique ID provided by theprogram to the client. This identifier will be used for visit submission and must match the value submitted as the Client Identifier above.	TN-BCTID (member ID) Format: 1 alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	Yes
SequenceID	The Third Party EVV visit sequence ID. Sandata recommends this be a timestamp (to the second) to ensure order of the client data updates.	Third Party EVV Vendor Visit Sequence	Max length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS Numbers only; no other characters	Yes
ClientOtherID	Additional client user-defined ID. Commonly used to store client's ID from another system. This value is used to match the client to an existing record during import.	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	No
ClientTimeZone	Client's primary time zone. Depending on the program, this value may be defaulted or automatically calculated. Please see the appendix for acceptable values.	US/Eastern	String match = See Appendix for valid values	Yes
ClientCustomID	Additional client user-defined ID. Commonly used to customize the built-in ClientID within the system. May be equal to another ID provided.	≥ TN-BCTID (member ID) Format: 1 alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	Yes for BCT
ClientAddress	At least one record for each client is required for the program.		[Segment Required]	
ClientAddressType	Values: Home, Business, Other. Note that multiple of the same type can be provided.	"Home" "Business" "Other"	String match = "Home" "Business" "Other"	Yes
ClientAddressIsPrimary	A value of true indicates the client address record is the primary address. A false value indicates that this is an additional address for the client.		String match = "true" "false"	Yes
ClientAddressLine1	Street address line 1 associated with this client's address. PO Box may impact GPS reporting.	Address Line 1	Max Length 30 Special Characters ' - # , / space supported	Yes
ClientAddressLine2	Street address line 2 associated with this address.	Address Line 2	Max Length 30 Can be NULL Special Characters ' - # , / space supported	No
ClientCity	City associated with this address.	City	Max Length 30 Special Characters space supported	Yes



Element	Description State respectated with this address. Two sharesters thandard	Expected Value	Validation Rule	Required (Y/N)
ClientState	State associated with this address. Two character standard abbreviation referenced in Appendix 5.	State	Format: 2 char standard US state abbreviation	Yes
ClientZip	Zip Code associated with this address. Required for Billing, 9-digit primary address zip code. If additional 4 digits are not known, provide zeros.	Zip Code	Max Length 9 Format: ######## Rules: This is the full nine digits of the zip code for a business mailing zip code. If the +4 cannot be provided, please send '0000'.	Yes
ClientPhone	Optional segment. Provides the phone numbers associated with the client receiving care. Multiple phone numbers can be supplied for a client, each in its own segment.		[Segment Optional]	If it is decided that the segment i not being used then no field is required. If information within the segment is decided to be use then follow what is needed in the required column.
ClientPhoneType	Location value for the phone number is this segment: Home, Mobile, Business and Other. Note that multiple of the same type can be provided.	"Home" "Mobile" "Business" "Other	String match = "Homo" "Mobile"	Vac
ClientPhone	Client phone number including area code. (no country code, no dashes and no parentheses)	Client Phone Number	Max length 10 FORMAT: ######## Numeric only	Yes
mployee Data Endpoint	This endpoint receives information regarding the individual caregiver (know Please note: the Employee must be successfully delivered and loaded PRIOF Description			Required (Y/N)
roviderIdentification	Required. This element is part of the header information provided for all three types of transmissions. This information will be compared to the connection being used within the interface to ensure that the transmission is appropriate. If this match cannot be validated, the transmission will be rejected.		[Segment Required]	
ProviderQualifier	Identifier being sent as the unique identifier for the provider.	"MedicaidID"	String match = "MedicaidID" "SandataID" "NPI" "API" "TaxID"	Yes
		TN-BCT Provider ID - 7 characters	"Taxonomy" "Legacy" "Other" TN-BCT Provider ID - 7 characters	
ProviderID	Unique identifier for the agency. Required data in the body of the transmission. This segment	(alpha numeric)	(alpha numeric)	Yes
nployee General Information	provides the basic information about the employee.		[Segment Required]	
EmployeeQualifier	Descriptive reference of the value being sent to uniquely identify the employee.	"EmployeeSSN"	String match = "EmployeeCustomID" "EmployeeSSN" "EmployeeRegID"	Yes
Employeeldentifier	Employee identifier identified by EmployeeQualifier. This value must equal the EmployeeIdentifier provided in the Visit transmission.	9 digit SSN	Max Length 9 Characters supported are alpha numeric	Yes
SequenceID	The Third Party EVV visit sequence ID to which the change applied	Third Party EVV Visit Sequence ID	Max Length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS (Numbers only; no characters)	Yes
EmployeeLastName	Employee's Last Name	Employee's Last Name	Max Length 30 Special Characters .'- space supported	Yes
EmployeeFirstName	Employee's First Name	Employee's First Name	Max Length 30 Special Characters . ' - space supported	Yes
EmployeeEndDate	Employee's HR recorded end date.	Employee End Date	FORMAT: YYYY-MM-DD Can be NULL	No
EmployeeSSN	Employee Social Security Number. Employee SSN may be required depending on the program rules.	Employee SSN	Max Length 9 Numeric only	Yes
isit Data Endpoint	This endpoint receives the information regarding the EVV visits themselves- time. Please Note: The visit information must be loaded AFTER the client a			
ement roviderIdentification	Description Required. This element is part of the header information provided for all three types of transmissions. This information will be compared to the connection being used within the interface to ensure that the transmission is appropriate. If this match cannot be validated, the transmission will be rejected.	Expected Value	Validation Rule [Segment Required]	Required (Y/N)
ProviderQualifier	Identifier being sent as the unique identifier for the provider.	"MedicaidID"	String match = "MedicaidID" "SandataID" "NPI" "API" "TaxID" "Taxonomy" "Legacy" "Other"	Yes
ProviderID	Unique identifier for the agency.	TN-BCT Provider ID - 7 characters (alpha numeric)	TN-BCT Provider ID - 7 characters (alpha numeric)	Yes
	This segment provides the base data regarding an EVV visit. If a visit is changed (corrections, alterations, updates) over time, the same visit may be delivered multiple times, each sharing the same VisitKey, but each change represented with a different Sequence ID-ascending over time- to allow the Aggregator system to keep the changes ordered appropriately. Each update to a visit should also		(Constant Devolved)	
sitGeneralInformation	be accompanied by a Visit Change segment.		[Segment Required]	
sitGeneralInformation VisitOtherID		Visit Identifier	Max Length 50 No Special Characters	Yes
	be accompanied by a Visit Change segment.	Visit Identifier Third Party EVV Visit Sequence ID	Max Length 50 No Special Characters Max length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS	Yes Yes
VisitOtherID	be accompanied by a Visit Change segment. Visit identifier in the external system The Third Party EW visit sequence ID to which the change		Max Length 50 No Special Characters Max length 16 If TIMESTAMP is used:	
VisitOtherID SequenceID	be accompanied by a Visit Change segment. Visit identifier in the external system The Third Party EVV visit sequence ID to which the change applied Descriptive reference of the value being sent to uniquely	Third Party EVV Visit Sequence ID "EmployeeSSN"	Max Length 50 No Special Characters Max length 16 If TIMESTAMP is used: YYYYMDDHHMMSS Numbers only; no other characters String match = "EmployeeCustomID"	Yes
VisitOtherID SequenceID EmployeeQualifier	be accompanied by a Visit Change segment. Visit identifier in the external system The Third Party EVV visit sequence ID to which the change applied Descriptive reference of the value being sent to uniquely identify the employee. Employee identifier identified by EmployeeQualifier. This information will be used to link the received Third Party EVV Employee information with the Visit information and should be the same value as the EmployeeIdentifier submitted in the	Third Party EVV Visit Sequence ID "EmployeeSSN"	Max Length 50 No Special Characters Max length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS Numbers only; no other characters String match = "EmployeeCustomID" "EmployeeSSN" "EmployeeRegID" Max Length 9	Yes Yes
VisitOtherID SequenceID EmployeeQualifier EmployeeIdentifier	be accompanied by a Visit Change segment. Visit identifier in the external system The Third Party EVV visit sequence ID to which the change applied Descriptive reference of the value being sent to uniquely identify the employee. Employee identifier identified by EmployeeQualifier. This information will be used to link the received Third Party EVV Employee information with the Visit information and should be the same value as the EmployeeIdentifier submitted in the Employee transmission. Group visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting	Third Party EVV Visit Sequence ID "EmployeeSSN" 9 digit SSN	Max Length 50 No Special Characters Max length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS Numbers only; no other characters String match = "EmployeeCustomID" "EmployeeSSN" "EmployeeRegID" Max Length 9 Format: #########	Yes Yes Yes
VisitOtherID SequenceID EmployeeQualifier EmployeeIdentifier GroupCode	be accompanied by a Visit Change segment. Visit identifier in the external system The Third Party EVV visit sequence ID to which the change applied Descriptive reference of the value being sent to uniquely identify the employee. Employee identifier identified by EmployeeQualifier. This information will be used to link the received Third Party EVV Employee information with the Visit information and should be the same value as the Employeeldentifier submitted in the Employee transmission. Group visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlapping visits.	Third Party EVV Visit Sequence ID "EmployeeSSN" 9 digit SSN Group Code "ClientCustomID TN-BCT ID (member ID)	Max Length 50 No Special Characters Max length 16 If TIMESTAMP is used: YYYYMDDHHMMSS Numbers only; no other characters String match = "EmployeeCustomID" "EmployeeSSN" "EmployeeRegID" Max Length 9 Format: ######## Max Length 6 Can be NULL No Special Characters String match = "ClientMedicaidID" "ClientID" "ClientSSN"	Yes Yes No
SequenceID EmployeeQualifier EmployeeIdentifier GroupCode ClientIDQualifier	be accompanied by a Visit Change segment. Visit identifier in the external system The Third Party EVV visit sequence ID to which the change applied Descriptive reference of the value being sent to uniquely identify the employee. Employee identifier identified by EmployeeQualifier. This information will be used to link the received Third Party EVV Employee information with the Visit information and should be the same value as the Employeeldentifier submitted in the Employee transmission. Group visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlapping visits. Describes what type of identifier is being sent to identify the client. Unique client identifier used to reference the member data across all Medicaid activities. This value must be the same value	Third Party EVV Visit Sequence ID "EmployeeSSN" 9 digit SSN Group Code "ClientCustomID TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits TN-BCT ID (member ID)	Max Length 50 No Special Characters Max length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS Numbers only; no other characters String match = "EmployeeCustomID" "EmployeeSSN" "EmployeeRegID" Max Length 9 Format: ######## Max Length 6 Can be NULL No Special Characters String match = "ClientMedicaidID" "ClientOtherID" "ClientCustomID" TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9	Yes Yes Yes Yes



Eleme	ent	Description	Expected Value	Validation Rule	Required (Y/N)
	VisitCancelledIndicator	true/false - Set to false as the default. Set to true if a future scheduled visit previously sent and accepted with no call in or call out is to be cancelled / deleted. Only applicable to future schedules only and scheduling is not in scope for this program.	"true" "false"	String match = "true" "false"	Yes
	PayerID	Sandata EVV assigned ID for the payer.	"TNBCT"	See Payer + Programs appendix	Yes
	PayerProgram	If applicable, the program to which this visit belongs.	"HHCS"	See Payer + Programs appendix	Yes
	ProcedureCode	This is the billable procedure code which would be mapped to the associated service.	Service Group code column	See Services + Modifiers appendix	Yes
	Modifier1	Modifier for the Service Group code for the 837. Up to 4 of these are allowed.	Modifier 1 column	See Services + Modifiers appendix Can be NULL	No
	Modifier2	Modifier for the Service Group code for the 837. Up to 4 of these are allowed.	Modifier 2 column	See Services + Modifiers appendix Can be NULL	No
	Modifier3	Modifier for the Service Group code for the 837. Up to 4 of these are allowed.	Modifier 3 column	See Services + Modifiers appendix Can be NULL	No
	Modifier4	Modifier for the Service Group code for the 837. Up to 4 of these are allowed.	Modifier 4 column	See Services + Modifiers appendix Can be NULL	No
	VisitTimeZone	Visit primary time zone. Depending on the program, this value may be defaulted or automatically calculated. Should be provided if the visit is occurring in a time zone other than that of the client. See Appendix 4 for valid time zones.	See Appendix	String match = See Appendix	Yes
	AdjinDateTime	Adjusted visit call in date/time if electronically collected call time has been adjusted manually. This value does not substitute for the Call segment and will set Cures Act exceptions for missing call in/call out on the visit if no call segment provided for visit. Add visit changes segment when submitting adjusted times.	Adjusted In Date and Time	Max Length 20 Can be NULL FORMAT: YYYY-MM- DDTHH:MM:SSZ	No
	AdjOutDateTime	Adjusted visit call out date/time if electronically collected call time has been adjusted manually. This value does not substitute for the Call segment and will set Cures Act exceptions for missing call in/call out on the visit if no call segment provided for visit. Add visit changes segment when submitting adjusted times.	Adjusted Out Date and Time	Max Length 20 Can be NULL FORMAT: YYYY-MM- DDTHH:MM:SSZ	No
	BillVisit	True is the expected value for all visits. False would be set if the visit is not to be considered for claims validation and reporting. False will also set the status of the visit to Omit.	"true" "false"	String match = "true" "false"	Yes
	Memo	Associated free form text.	Memo	Max Length 1024 Can be NULL Special Characters ' - , space supported	No
	ScheduleStartTime	Activity / Schedule start date and time. This field is generally required but may be omitted if the schedule is denoting services that can happen at any time within the service date. Schedules are required in all cases. Lack of a schedule is on an exception basis.	Schedule Start Date and Time for Service	Max Length 20 Can be NULL DateTime Format YYYY-MM-DDTHH:MM:SSZ	No
	ScheduleEndTime	Activity / Schedule end date and time. This field is generally required but may be omitted if the schedule is denoting services that can happen at any time within the service date. Schedules are required in all cases. Lack of schedule is on an exception basis.	Schedule End Date and Time for Service.	Max Length 20 Can be NULL DateTime Format YYYY-MM-DDTHH:MM:SSZ	No
	Reschedule	Indicator if schedule is a "reschedule"	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientVerifiedTimes	If the client did verify times in EVV Vendor system set this value to true. If the client did not verify times in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientVerifiedTasks	If the client did verify tasks performed in EVV Vendor system set this value to true. If the client did not verify tasks performed in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientVerifiedService	If the client did verify service performed in EVV Vendor system set this value to true. If the client did not verify service performed in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientSignatureAvailable	The actual signature will not be transferred. The originating system will be considered the system of record. If the client signature is captured in EVV Vendor system set this value to true. If the client signature is not captured in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientVoiceRecording	The actual voice recording will not be transferred. The originating system will be considered the system of record. If the client voice recording is captured in EVV Vendor system set this value to true. If the client voice recording is not captured in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	Calls	Call segments are needed on the initial visit submission and if not provided can set an exception on the visit in the aggregator. If there is a change to the visit then this call segment does not need to be sent and adjusted times can be included in the parent visit element. Calls include any type of clock in or clock out depending on system capabilities. Note that some vendor systems may not record some visit activity as calls. These calls are considered to be manually entered and should have a calls segment submitted. This is an OPTIONAL segment only when visit data is being adjusted.		[Segment Optional]	If it is decided that the segment is not being used then no field is required. If information within the segment is decided to be used then follow what is needed in the required column.
	CallExternalID	Call identifier in the external system	Call Identifier	Max Length 16 No Special Characters	Yes
	CallDateTime	Event date time. Must be to the second.	Call Date and Time	Max Length 20 Can be NULL FORMAT: YYYY-MM- DDTHH:MM:SSZ	Yes
	CallAssignment	This call segment information reference values: Time In, Time Out, Other	"Time In" "Time Out" "Other"	String match = "Time In" "Time Out" "Other"	Yes
	GroupCode	Group visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlapping visits.	Group Code	Max Length 6 Can be NULL No Special Characters	No
	CallType	The type of device used to create the event. Any call with GPS data collected should be identified as Mobile. FVV should be used for any type of fixed verification device. Visit Changes segment required for CallType = Manual	"Telephony" "Mobile" "FVV" "Manual" "Other"	String match = "Telephony" "Mobile" "FVV" "Manual" "Other"	Yes
	ProcedureCode	This is the billable procedure code which would be mapped to the associated service per the program definition.	Service Group code column	See Services + Modifiers appendix Can be NULL	No
	ClientIdentifierOnCall	If a client identifier was entered on the call, this value should be provided.	Third Party EVV Client Identifier on Call	Max Length 10 No Special Characters	Yes



visitChanges VisitChanges The Third Party EW visit sequence ID to which the change against a special visit provided for why it occurred. The Third Party EW visit sequence ID to which the change applied The Third Party EW visit sequence ID to which the change applied in the required column. SequenceID The Unique identifier of the user, system or process that made the change. The could also be a system process, in which case it should be learned in the required column. Change Date Time Date and time when change is made. At least to the second. Change Date Time Date and time when change is made. At least to the second. Croup visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reason Code associated with the change. Reason Code Reason Code Reason Code Reason Code associated with the change. Reason Code column Reason Code associated with the change being made if entered. Repovider for a visit when it has corrections, alterations, or updates that caused exceptions, which have been acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Every exception that is acknowledged by the provider separcy. Ever	Element		Description	Expected Value	Validation Rule	Required (Y/N)
Callustribude Of Sistandar created dang opens. Lattach the sample of Mo Cardinary Car		MobileLogin		Mobile Login	Can be NULL if not a Mobile CallType	Conditional
CallLongitude CSTSOrgistarier content of any agreed and profession temporary of Longitude Statistics Solven as 5 of procession temporary to Large and Solven as 5 of procession temporary to Large and Solven as 5 of procession temporary to Large and Solven as 5 of procession temporary to Large and Solven an		CallLatitude		Lattitude	primary.15 digit precision Can be NULL if not a Mobile CallType Decimal format with (-)XX.	Conditional
TelephonyPIN Pilot for Inspiratory Secretication for the employee using Exception, Peoplated Call Type—Inspiratory Competitional Call Secretical Call Type Originating/PhoneNumber Originating/PhoneNu		CallLongitude	180 to 180 with a 15 digit precision. Required for CallType =		primary.15 digit precision Can be NULL if not a Mobile CallType Decimal format with (-)XXX.	Conditional
Originating/PhoneNumber Originating/PhoneNumber Originating/PhoneNumber Originating/PhoneNumber Originating/PhoneNumber VisitLocationType Specific values to be provided based on the program. Values Specific values to be provided based on the program. Values Originating/PhoneNumber Originating/PhoneNumber Specific values to be provided based on the program. Values Originating/PhoneNumber Originating/PhoneNumber Originating/PhoneNumber Specific values to be provided based on the program. Values Originating/PhoneNumber Originat		TelephonyPIN		Telephony Pin	Can be NULL if not a Telephony CallType	Conditional
VisitChanges Octool agranted. This agranted a feet to be applied for new visits that two colleges agranted and the properties industed. The segment is provided and the provide		OriginatingPhoneNumber		Originating Phone Number	Can be NULL if not a Telephony CallType	Conditional
this how ce all agements included. This agement is provided when a visit his been monally eliments, included. This agement is provided when a visit his agement algorithms included in the accuracy agement allowed related to a publishment of the course agement is doubt related to the subdishment of the course agement allowed in the course agement allowed and publishment of Change agement a		VisitLocationType		"1" "2"		No
SequenceID The Third Party EW visit sequence ID to which the change applied The unique identifier of the user, system or process that made the change. This could be a system identifier for the user or an email. Could also be a system process, in which case it should be identifier. ChangeDateTime Date and time when change is made. At least to the second. Group Voils are visits where a single caregiver that provides services to multiple clents during the same time span. If this visit was part of a group visit, the Group Code is used to resemble all members of the group. This impacts reporting and analytics for overlapping visits. ReasonCode ReasonCode Reason Code associated with the change. ReasonCode Reason Code associated with the change. Reason Code column ReasonCode Reason Code associated with the change being made if entered. Required? Column ReasonCode Reason Code associated with the change being made if entered. Required? Column ReasonCode Reason Code associated with the change being made if entered. Required? Column Reason Code column Reason Code associated on the change being made if entered. Required? Column Reason Code associated on the change being made if entered. Required? Column Reason Code associated on the change being made if entered. Required? Column Reason Code column Reason Code associated on the thing to be invited to the provider agency. Every exception that is cannot degable for the provider agency. Every exception that is cannot degable for the visit to be larged and complaint with the EVV programs rules. VisitExceptionAcknowledgement True to acknowledged. True to acknowledged. True to acknowledged and True to acknowledged. Tru			that have call segments included. This segment is provided when a visit has been manually entered, altered or updated in the source system. The Visit General segment should reflect the updated information, while this associated Visit Change segment should record the details around that change, and supply the reason code			required. If information within the segment is decided to be used then follow what is needed in the
The Third Party EW visit sequence ID to which the change applied The Unique identifier of the user, system or process that made the change. This could be a system identifier for the user or an email. Could also be a system process, in which case it should be identified. ChangeDateTime Date and time when change is made. At least to the second. ChangeDateTime Date and time when change is made. At least to the second. GroupCode GroupCode Group visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group with the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlinging visits. ReasonCode Reason Code associated with the change. Reason Code column ReasonCode Reason Code associated with the change being made if entered. Required for some reason codes. Provided for a visit when it has corrections, alterations, or updates that caused exceptions, which have been acknowledged by the complication of the change being made if entered. Required for some reason codes. Provided for a visit when it has corrections, alterations, or updates that caused acceptions, which have been acknowledged by the exception and complicant with the EVV program's rules. Provided for a visit when it has corrections, alterations, or updates that caused acceptions, which have been acknowledged by the exception and complicant with the EVV program's rules. Provided for a visit when it has corrections, alterations, or updates that caused acceptions, which have been acknowledged by the exception and complicant with the EVV program's rules. Provided for a visit when it has corrections, alterations, or updates that caused acceptions, which have been acknowledged by the exception and complicant with the EVV program's rules. Provided for a visit when it has corrections, alterations, or updates that the expense is decided to the provided of the feature may be a supplied or a visit of the provided of a r	Visit	Changes			[Segment Optional]	required column.
the change. This could be a system identifier for the user or an enal. Could also be a system process, in which case it should be identified. ChangeDateTime Date and time when change is made. At least to the second. Croup Visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the croup visit, t		SequenceID		Third Party EVV Visit Sequence ID	If TIMESTAMP is used: YYYYMMDDHHMMSS	Yes
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be supplied for new visits (delivered for the first time), but NUST be delivered for any updates of that caused exceptions, which have been acknowledged by the provider agency. Every exception that is acknowledgeable (versus exceptions that require a fix- or alteration of the visit data) must have an acknowledgement for the visit to be fully verified and compliant with the EVV program's rules. VisitExceptionAcknowledgement ID for the exception being acknowledged. True to acknowledge exceptions that are indicated as True to acknowledge exceptions that are indicated as "true" "False" String match = "true" "false" String match = "true" "false"		ChangeReasonMemo		See Note Required? Column	Can be NULL	Conditional
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		ExceptionID	ID for the exception being acknowledged.			No
		ExceptionAcknowledged		"true" "false"		No

Appendix 1: Payers + Programs

Payer ID	Department Program Name	Program ID	Program Type
TNBCT	BlueCare Tennesssee	HHCS	Home Health Care Services

Appendi	Appendix 2: Services + Modifiers						
Payer	Program	Service Code	Modifier 1	Modifier 2	Modifier 3	Modifier 4	Service Description
TNBCT	HHCS	FHHH					Private Duty Nursing
TNBCT	HHCS	FHRN					Hourly HH Nurse
TNBCT	HHCS	FHSA					Hourly HH Aide
TNBCT	HHCS	FHSN					Intermittent HH Nurse Visit
TNBCT	HHCS	FHHA					Intermittent HH Aide Visit
TNBCT	HHCS	FHPT					Intermittent HH PT Visit
TNBCT	HHCS	FHOT	·····				Intermittent HH OT Visit
TNBCT	HHCS	FHST		•••••			Intermittent HH ST Visit
TNBCT	HHCS	FHSW		•••••			Intermittent HH SW Visit

Appendix 3: Reason Codes

Reason Code	Reason	Note Required?
100	Member No Show	No
110	Member Unavailable	No
120	Member Refused Verification	No
130	Member Refused Service	No
140	Member Incapable, Designee Unavailable	No
150	Caregiver Failed to Call In - Verified Services Were Delivered	No
160	Caregiver Failed to Call Out - Verified Services Were Delivered	No
170	Caregiver Failed to Call In and Out - Verified Services Were Delivered	No
180	Caregiver Called Using an Alternate Phone	No
190	Caregiver Change	No
200	Mobile App Issue/Inoperable	No
210	Telephony Issue/Inoperable	No
230	Service Outside the Home	No
240	Unsafe Environment	No
999	Other	YES

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Appendix 4: Exception Codes

Exception Code	Exception Description	Acknowledge/ Fix
0	Unknown Client	Fix
1	Unknown Employee	Fix
23	Missing Service	Fix
2	Visits Without Any Calls	Fix
3	Visits Without In-Call	Fix
4	Visits Without Out Call	Fix
15	Unmatched Client ID / Phone	Acknowledge
40	Client Service Verification	Acknowledge
28	Client Visit Verification	Acknowledge
39	Client Signature Exception	Acknowledge

Appendix 5: Valid Timezones

Time Zone Code	Daylight Savings Time Observed?
US/Alaska	Active
US/Aleutian	Active
US/Arizona	Inactive
US/Central	Active
US/East-Indiana	Active
US/Eastern	Active
US/Hawaii	Inactive
US/Indiana-Starke	Active
US/Michigan	Active
US/Mountain	Active
US/Pacific	Active
US/Samoa	Inactive
America/Indiana/Indianapolis	Active
America/Indiana/Knox	Active
America/Indiana/Marengo	Active
America/Indiana/Petersburg	Active
America/Indiana/Vevay	Active
America/Indiana/Vincennes	Active
America/Puerto_Rico	Active
Canada/Atlantic	Active
Canada/Central	Active
Canada/East-Saskatchewan	Inactive
Canada/Eastern	Active
Canada/Mountain	Active
Canada/Newfoundland	Active
Canada/Pacific	Active
Canada/Saskatchewan	Active
Canada/Yukon	Active

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Appendix 6: US State Abbreviations

	State		State
US State	Abbreviation	US State	Abbreviation
Alabama	AL	Nebraska	NE
Alaska	AK	Nevada	NV
Arizona	AZ	New Hampshire	NH
Arkansas	AR	New Jersey	NJ
California	CA	New Mexico	NM
Colorado	CO	New York	NY
Connecticut	CT	North Carolina	NC
Delaware	DE	North Dakota	ND
Florida	FL	Ohio	ОН
Georgia	GA	Oklahoma	OK
Hawaii	HI	Oregon	OR
ldaho	ID	Pennsylvania	PA
Illinois	IL	Rhode Island	RI
Indiana	IN	South Carolina	SC
lowa	IA	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Maryland	MD	Virginia	VA
Massachusetts	MA	Washington	WA
Michigan	MI	West Virginia	WV
Minnesota	MN	Wisconsin	WI
Mississippi	MS	Wyoming	WY
Missouri	MO		
Montana	MT		

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Appendix 7: Valid Languages Valid Language Preference

English Spanish