

BlueCare Tennessee Alternate EVV Specification v1.1



Version

Date	Name	Title	Section	Change Description
9/19/2022	Clella Newcomb	Director of Implementation Services	N/A	Initial Revision
11/21/2022	Clella Newcomb	Director of Implementation Services	Employee	In EmployeeSSN validation column, remove "Can be NULL" for this required element. Updated Reason Code IDs for single digits to remove leading zeros in Appendix 3



Alt EVV Vendor Data Transmission Interface

This interface supplies the delivery mechanisms and the data layout / structure necessary to provide externally sourced EVV data to the Sandata systems for processing.

Base Version 7.17

EVV Vendor Interface Transmission Guidelines

File Format	JSON
File Delimiter	not applicable
Headers	not applicable
File Extension	not applicable
File Encryption	Delivery to occur over secure HTTPS connection
Control File	not applicable
RESTful API Endpoint(s)	Client: UAT: https://uat-api.sandata.com/interfaces/intake/clients/rest/api/v1.1 Employee: UAT: https://uat-api.sandata.com/interfaces/intake/employees/rest/api/v1.1 Visit: UAT: https://uat-api.sandata.com/interfaces/intake/visits/rest/api/v1.1 Client: Prod: https://api.sandata.com/interfaces/intake/clients/rest/api/v1.1 Employee: Prod: https://api.sandata.com/interfaces/intake/employees/rest/api/v1.1 Visit: Prod: https://api.sandata.com/interfaces/intake/visits/rest/api/v1.1
Payload Compression	No compression of data during delivery
Delivery Mechanism	Via RESTful API call
Delivery Frequency	No less frequent than Daily (at time decided by each vendor supplying the EVV data). Can be multiple times per day at vendor's discretion.

lient Data Endpoint	This endpoint receives information regarding the individual member / benefi record must be successfully delivered and loaded PRIOR to the delivery of th	ne Visit information, or else the visit will reject due	to 'Unknown Client'.	
ement oviderIdentification	Description Required. This element is the header information provided for all three types of transmissions. This information will be compared to the connection being used within the interface to ensure that the transmission is appropriate. If this match cannot be validated, the transmission will be rejected.	Expected Value	Validation Rule [Segment Required]	Required (Y/N)
ProviderQualifier	Unique identifier for the provider as determined by the program definition.	"MedicaidID"	String match = "MedicaidID" "SandataID" "NPI" "API" "TaxID" "Taxonomy" "Legacy" "Other"	Yes
ProviderID	Unique identifier for the agency.	TN-BCT Provider ID - 7 characters (alpha numeric)	TN-BCT Provider ID - 7 characters (alpha numeric)	Yes
ient General Information	Required data in the body of the transmission. Additional fields may be required depending on the program; fields below may be ignored if a Payer Client feed is implemented.		[Segment Required]	
ClientQualifier	Describes what type of identifier is being sent to identify the client.	"ClientCustomID"	String Match = "ClientMedicaidID" "ClientSSN" "ClientOtherID" "ClientCustomID"	Yes
Clientidentifier	Unique client identifier used to reference the member data across all Medicaid activities. This value will need to be the same value as the ClientMedicaidID.	TN-BCT ID (member ID) Format: 1alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	Yes
ClientFirstName	Client's First Name.	Client's First Name	Max Length 30 No Special Characters	Yes
ClientMiddleInitial	Client's Middle Initial	Client's Middle Initial	Max Length 1 Can be NULL No Special Characters	No
ClientLastName	Client's Last Name.	Client's Last Name	Max Length 30 No Special Characters	Yes
ClientMedicaidID	Unique ID provided by theprogram to the client. This identifier will be used for visit submission and must match the value submitted as the Client I dentifier above.	TN-BCTID (member ID) Format: 1 alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	Yes
SequenceID	The Third Party EVV visit sequence ID. Sandata recommends this be a timestamp (to the second) to ensure order of the client data updates.	Third Party EVV Vendor Visit Sequence ID	Max length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS Numbers only; no other characters	Yes
ClientOtherID	Additional client user-defined ID. Commonly used to store client's ID from another system. This value is used to match the client to an existing record during import.	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	No
ClientTimeZone	Client's primary time zone. Depending on the program, this value may be defaulted or automatically calculated. Please see the appendix for acceptable values.	US/Eastern	String match = See Appendix for valid values	Yes
ClientCustomID	Additional client user-defined ID. Commonly used to customize the built-in ClientID within the system. May be equal to another ID provided.	: TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	Yes for BCT
ClientAddress	At least one record for each client is required for the program.		[Segment Required]	
ClientAddressType	Values: Home, Business, Other. Note that multiple of the same type can be provided.	"Home" "Business" "Other"	String match = "Home" "Business" "Other"	Yes
ClientAddressIsPrimary	A value of true indicates the client address record is the primary address. A false value indicates that this is an additional address for the client.	"true" "false"	String match = "true" "false"	Yes
ClientAddressLine1	Street address line 1 associated with this client's address, PO Box may impact GPS reporting.	Address Line 1	Max Length 30 Special Characters ' - # , / space supported	Yes
ClientAddressLine2	Street address line 2 associated with this address.	Address Line 2	Max Length 30 Can be NULL Special Characters ' - # , / space supported	No
ClientCity	City associated with this address.	City	Max Length 30 Special Characters space supported	Yes



Element	Description State associated with this address. Two character standard	Expected Value	Validation Rule Format: 2 char standard US state	Required (Y/N)
ClientState	abbreviation referenced in Appendix 5.	State	abbreviation	Yes
ClientZip	Zip Code associated with this address. Required for Billing. 9-digit primary address zip code. If additional 4 digits are not known, provide zeros.	Zip Code	Max Length 9 Format: ####### Rules: This is the full nine digits of the zip code for a business mailing zip code. If the +4 cannot be provided, please send '0000'.	Yes
ClientPhone	Optional segment. Provides the phone numbers associated with the client receiving care. Multiple phone numbers can be supplied for a client, each in its own segment.		[Segment Optional]	If it is decided that the segment is not being used then no field is required. If information within the segment is decided to be used then follow what is needed in the required column.
ClientPhoneType	Location value for the phone number is this segment: Home, Mobile, Business and Other. Note that multiple of the same type can be provided.	e "Home" "Mobile" "Business" "Other	String match = "Home" "Mobile" "Business" "Other" Permitted values	Yes
ClientPhone	Client phone number including area code. (no country code, no dashes and no parentheses)	Client Phone Number	Max length 10 FORMAT: ######## Numeric only	Yes
Employee Data Endpoint	This endpoint receives information regarding the individual caregiver (know Please note-the Employee must be successfully delivered and loaded PRIOI Description			Required (Y/N)
ProviderIdentification	Required. This element is part of the header information provided for all three types of transmissions. This information will be compared to the connection being used within the interface to ensure that the transmission is appropriate. If this match cannot be validated, the transmission will be rejected.		[Segment Required]	
ProviderQualifier	Identifier being sent as the unique identifier for the provider.	"MedicaidID"	String match = "MedicaidID" "SandataID" "NPI" "API" "TaxID" "Taxonomy" "Legacy" "Other"	Yes
ProviderID	Unique identifier for the agency.	TN-BCT Provider ID - 7 characters (alpha numeric)	TN-BCT Provider ID - 7 characters (alpha numeric)	Yes
Employee General Information	Required data in the body of the transmission. This segment provides the basic information about the employee.		[Segment Required]	
EmployeeQualifier	Descriptive reference of the value being sent to uniquely identify the employee.	"EmployeeSSN"	String match = "EmployeeCustomID" "EmployeeSSN" "EmployeeRegID"	Yes
Employeeldentifier	Employee identifier identified by EmployeeQualifier. This value must equal the EmployeeIdentifier provided in the Visit transmission.	9 digit SSN	Max Length 9 Characters supported are alpha numeric	Yes
SequenceID	The Third Party EVV visit sequence ID to which the change applied	Third Party EVV Visit Sequence ID	Max Length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS (Numbers only; no characters)	Yes
EmployeeLastName	Employee's Last Name	Employee's Last Name	Max Length 30 Special Characters .'- space supported	Yes
EmployeeFirstName	Employee's First Name	Employee's First Name	Max Length 30 Special Characters.'- space supported	Yes
EmployeeEndDate	Employee's HR recorded end date.	Employee End Date	FORMAT: YYYY-MM-DD Can be NULL	No
EmployeeSSN	Employee Social Security Number. Employee SSN may be required depending on the program rules.	Employee SSN	Max Length 9 Numeric only	Yes
Visit Data Endpoint	This endpoint receives the information regarding the EVV visits themselves time. Please Note: The visit information must be loaded AFTER the client at			
Element Provider Identification	Description Required. This element is part of the header information provided for all three types of transmissions. This information will be compared to the connection being used within the interface to ensure that the transmission is appropriate. If this match cannot be validated, the transmission will be rejected.	Expected Value	Validation Rule [Segment Required]	Required (Y/N)
ProviderQualifier	Identifier being sent as the unique identifier for the provider.	"MedicaidID"	String match = "MedicaidID" "SandataID" "NPI" "API" "TaxID" "Taxonomy" "Legacy" "Other"	Yes
ProviderID	Unique identifier for the agency.	TN-BCT Provider ID - 7 characters (alpha numeric)	TN-BCT Provider ID - 7 characters (alpha numeric)	Yes
VisitGeneralInformation	This segment provides the base data regarding an EVV visit. If a visit is changed (corrections, alterations, updates) over time, the same visit may be delivered multiple times, each sharing the same VisitKey, but each change represented with a different Sequence ID-ascending over time- to allow the Aggregator system to keep the changes ordered appropriately. Each update to a visit should also be accompanied by a Visit Change segment.		[Segment Required]	
VisitOtherID	Visit identifier in the external system	Visit Identifier	Max Length 50 No Special Characters	Yes
SequenceID	The Third Party EVV visit sequence ID to which the change applied	Third Party EVV Visit Sequence ID	Max length 16 If TIMESTAMP is used: YYYYMMDDHHMMSS Numbers only; no other characters	Yes
EmployeeQualifier	Descriptive reference of the value being sent to uniquely identify the employee.	"EmployeeSSN"	String match = "EmployeeCustomID" "EmployeeSSN" "EmployeeRegID"	Yes
Employeeldentifier	Employee identifier identified by EmployeeQualifier. This information will be used to link the received Third Party EVV Employee information with the Visit information and should be the same value as the Employeeldentifier submitted in the Employee transmission.	9 digit SSN	Max Length 9 Format: ########	Yes
GroupCode	Group visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlapping visits.	Group Code	Max Length 6 Can be NULL No Special Characters	No
ClientIDQualifier	Describes what type of identifier is being sent to identify the client.	"ClientCustomID	String match = "ClientMedicaidID" "ClientID" "ClientSSN" "ClientOtherID" "ClientCustomID"	Yes
ClientID	Unique client identifier used to reference the member data across all Medicaid activities. This value must be the same value used as the ClientMedicaidID in the Client transmission.	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	Yes
ClientOtherID	Additional client user-defined ID. Commonly used to store client's ID from another system. This value is used to match the client to an existing record during import.	TN-BCT ID (member ID) Format: 1 alpha + 8 digit number or 9 digits	Max Length 24 Can be NULL FORMAT: #########	No
				BlueCare Alt E\



Eleme	ent	Description	Expected Value	Validation Rule	Required (Y/N)
	VisitCancelledIndicator	true/false - Set to false as the default. Set to true if a future scheduled visit previously sent and accepted with no call in or call out is to be cancelled / deleted. Only applicable to future schedules only and scheduling is not in scope for this program.	"true" "false"	String match = "true" "false"	Yes
	PayerID	Sandata EVV assigned ID for the payer.	"TNBCT"	See Payer + Programs appendix	Yes
	PayerProgram	If applicable, the program to which this visit belongs.	"HHCS"	See Payer + Programs appendix	Yes
	ProcedureCode	This is the billable procedure code which would be mapped to the associated service.	Service Group code column	See Services + Modifiers appendix	Yes
	Modifier1	Modifier for the Service Group code for the 837. Up to 4 of these are allowed.	Modifier 1 column	See Services + Modifiers appendix Can be NULL	No
	Modifier2	Modifier for the Service Group code for the 837. Up to 4 of these are allowed.	Modifier 2 column	See Services + Modifiers appendix Can be NULL	No
	Modifier3	Modifier for the Service Group code for the 837. Up to 4 of these are allowed.	Modifier 3 column	See Services + Modifiers appendix Can be NULL	No
	Modifier4	Modifier for the Service Group code for the 837. Up to 4 of these are allowed.	Modifier 4 column	See Services + Modifiers appendix Can be NULL	No
	VisitTimeZone	Visit primary time zone. Depending on the program, this value may be defaulted or automatically calculated. Should be provided if the visit is occurring in a time zone other than that of the client. See Appendix 4 for valid time zones.	See Appendix	String match = See Appendix	Yes
	AdjinDateTime	Adjusted visit call in date/time if electronically collected call time has been adjusted manually. This value does not substitute for the Call segment and will set Cures Act exceptions for missing call in/call out on the visit if no call segment provided for visit. Add visit changes segment when submitting adjusted times.	Adjusted In Date and Time	Max Length 20 Can be NULL FORMAT: YYYY-MM- DDTHH:MM:SSZ	No
	AdjOutDateTime	Adjusted visit call out date/time if electronically collected call time has been adjusted manually. This value does not substitute for the Call segment and will set Cures Act exceptions for missing call in/call out on the visit if no call segment provided for visit. Add visit changes segment when submitting adjusted times.	Adjusted Out Date and Time	Max Length 20 Can be NULL FORMAT: YYYY-MM- DDTHH:MM:SSZ	No
	BillVisit	True is the expected value for all visits. False would be set if the visit is not to be considered for claims validation and reporting. False will also set the status of the visit to Omit.	"true" "false"	String match = "true" "false"	Yes
	Memo	Associated free form text.	Memo	Max Length 1024 Can be NULL Special Characters ' - , space supported	No
	ScheduleStartTime	Activity / Schedule start date and time. This field is generally required but may be omitted if the schedule is denoting services that can happen at any time within the service date. Schedules are required in all cases. Lack of a schedule is on an exception basis.	Schedule Start Date and Time for Service	Max Length 20 Can be NULL DateTime Format YYYY-MM-DDTHH:MM:SSZ	No
	ScheduleEndTime	Activity / Schedule end date and time. This field is generally required but may be omitted if the schedule is denoting services that can happen at any time within the service date. Schedules are required in all cases. Lack of schedule is on an exception basis.	Schedule End Date and Time for Service.	Max Length 20 Can be NULL DateTime Format YYYY-MM-DDTHH:MM:SSZ	No
	Reschedule	Indicator if schedule is a "reschedule"	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientVerifiedTimes	If the client did verify times in EVV Vendor system set this value to true. If the client did not verify times in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientVerifiedTasks	If the client did verify tasks performed in EVV Vendor system set this value to true. If the client did not verify tasks performed in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientVerifiedService	If the client did verify service performed in EVV Vendor system set this value to true. If the client did not verify service performed in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientSignatureAvailable	The actual signature will not be transferred. The originating system will be considered the system of record. If the client signature is captured in EVV Vendor system set this value to true. If the client signature is not captured in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	ClientVoiceRecording	The actual voice recording will not be transferred. The originating system will be considered the system of record. If the client voice recording is captured in EVV Vendor system set this value to true. If the client voice recording is not captured in EVV Vendor system set this value to false.	"true" "false"	String match = "true" "false" Can be NULL	No
	Calls	Call segments are needed on the initial visit submission and if not provided can set an exception on the visit in the aggregator. If there is a change to the visit then this call segment does not need to be sent and adjusted times can be included in the parent visit element. Calls include any type of clock in or clock out depending on system capabilities. Note that some vendor systems may not record some visit activity as calls. These calls are considered to be manually entered and should have a calls segment submitted. This is an OPTIONAL segment only when visit data is being adjusted.		[Segment Optional]	If it is decided that the segment is not being used then no field is required. If information within the segment is decided to be used then follow what is needed in the required column.
	CallExternalID	Call identifier in the external system	Call Identifier	Max Length 16 No Special Characters	Yes
	CallDateTime	Event date time. Must be to the second.	Call Date and Time	Max Length 20 Can be NULL FORMAT: YYYY-MM- DDTHH:MM:SSZ	Yes
	CallAssignment	This call segment information reference values: Time In, Time Out, Other	"Time In" "Time Out" "Other"	String match = "Time In" "Time Out" "Other"	Yes
	GroupCode	Group visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlapping visits.	Group Code	Max Length 6 Can be NULL No Special Characters	No
	CallType	The type of device used to create the event. Any call with GPS data collected should be identified as Mobile. FVV should be used for any type of fixed verification device. Visit Changes segment required for CallType = Manual	"Telephony" "Mobile" "FVV" "Manual" "Other"	String match = "Telephony" "Mobile" "FVV" "Manual" "Other"	Yes
	ProcedureCode	This is the billable procedure code which would be mapped to the associated service per the program definition.	Service Group code column	See Services + Modifiers appendix Can be NULL	No
	ClientIdentifierOnCall	If a client identifier was entered on the call, this value should be provided.	Third Party EVV Client Identifier on Call	Max Length 10 No Special Characters	Yes



system. The Visit General segment should reflect the updated information with this secondard visit Change segment should record the details around that change, and supply the reason code for why it occurred. SequenceID The Third Party EW visit sequence ID to which the change applied The Third Party EW visit sequence ID to which the change applied or why it occurred. The unique identifier of the user, system or process that made the change. This could be a system identifier for the user, system or process that made the change. This could be a system identifier for the user or an email. Could also be a system process, in which case it should be identifier of Change Agent identifier. ChangeDateTime Date and time when change is made. At least to the second. ChangeDateTime Date and time when change is made. At least to the second. Group Visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code sued to resemble all members of the group. This impacts reporting and analytics for overlapping visits. ReasonCode ReasonCode Reason Code associated with the change. Reason Code column ReasonCode Reason codes aspendix ChangeReasonMemo Reason/Description of the change being made if entered. Required for some reason codes. Provided for a visit when it has corrections, alterations, or updates that caused exceptions, which have been acknowledged by the provider segment. Even in the singulator of the visit dist, purpose to the visit dist, purpose to the visit dist, purpose to a supplead for now providers genery. Every exception that is acknowledged by the provider genry. Every exception that is acknowledged by the provider genry. Every exception that is acknowledged by the provider genry. Every exception that is acknowledged by the provider genry. Every exception that is acknowledged by the provider segment. Every exception that is acknowledged by the provider segment. Every exception that is acknowledged by	Element		Description	Expected Value	Validation Rule	Required (Y/N)
CallLatitude COS signature considerating context. Limit be that any age of 90 Control 15 Stag in the control of 15 Control 15 Contr		MobileLogin		Mobile Login	Can be NULL if not a Mobile CallType	: Conditional
CallLongitude CSISION_DISSIMPLE recorded range poet. Longitude least acting contract and support. Call poet. Social Science (Call poet. Social Science (Cal		CallLatitude		Lattitude	primary.15 digit precision Can be NULL if not a Mobile CallType Decimal format with (-)XX.	Conditional
TelephonyPIN Pink for iseptions, (settlification for the employee using Enterprony Personal Call Pyter Cardinary Enterprony Call Pyter Call Pyt		CallLongitude	180 to 180 with a 15 digit precision. Required for CallType =		primary.15 digit precision Can be NULL if not a Mobile CallType Decimal format with (-)XXX.	Conditional
Originating Phone Number Specific values to be provided based on the program. Values Included 11- Harm, 2 - Commently Originating Phone Number Originating Phone Originating Phone Number Originat		TelephonyPIN		Telephony Pin	Can be NULL if not a Telephony CallType	Conditional
VisitChanges Octional agament. This capament is not be apagled for new visits that the occol agament is not be apagled for new visits that the occol agament is most on the presented product when a visit has been manually unferted attenctor or spatiation in the source agament. The visit General agament should be apagled and the source agament in which the designed in the source agament is deviced for the visit of production which the apagled and for only if a course of the		OriginatingPhoneNumber		Originating Phone Number	Can be NULL if not a Telephony CallType	Conditional
the hore call agenetic included. This agenet is provided when a visit has been annually entered, been manually entered, been manually entered and supply the resonance of the provided of the visit of the provided of the provided of the provided of the visit of the provided of the pr		VisitLocationType		"1" "2"		No
SequenceID The Third Party EW visit sequence ID to which the change applied The Unique identifier of the user, system or process that made the change. This could be a system process, in which case it should be identifier of Change Agent in Louis and the Change This could be a system process, in which case it should be identifier. ChangeDateTime Date and time when change is made. At least to the second. Croup Voils are visits where a single caregiver that provides services to multiple dients during the same time span. If this visit was part of a group visit, the Croup Code is used to resemble all members of the group. This impacts reporting and analytics for overlapping visits. ReasonCode ReasonCode associated with the change. Reason Code associated with the change. Reason Code collumn ReasonCode associated with the change. Reason Code collumn ReasonCode associated with the change being made if entered. Required for some reason codes. Provided for a visit when it has corrections, alterations or updates that caused exceptions that require of the visit to be lifely virified and careful for new visits delivered for the provents required for the visit to be lifely virified and careful for new visits delivered for the provents genery. Every exception that is chonwoldegable formation acknowledgement for the visit to be lifely virified and careful for new visits delivered for the provents genery. Every exception that is chonwoldegable for the visit to be lifely virified and careful for new visits delivered for the provents genery. Every exception that is chonwoldegable for the provents genery. Every exception that is chonwoldegable formation acknowledgement for the visit to be lifely virified and careful for new visits delivered in the certain visit sequence of the provents of the visit to be lifely virified and careful for new visits delivered for the provents of the visit to be lifely virified and careful for new visits (delivered for the provents of the visit to be lifely virified and careful for new vi	Visite		that have call segments included. This segment is provided when a visit has been manually entered, altered or updated in the source system. The Visit General segment should reflect the updated information, while this associated Visit Change segment should record the details around that change, and supply the reason code			required. If information within the segment is decided to be used then follow what is needed in the
The Third Party EVV visit sequence ID to which the change applied The Unique identifier of the user, system or process that made the change. This could be a system process, in which case it should be identified. ChangeMadeBy The unique identifier of the user, system or process that made the change. This could be a system process, in which case it should be identified. ChangeDateTime Date and time when change is made. At least to the second. Croup Voisits are visits where a single caregiver that provides services to multiple dents during the same time span. If this visit was part of a group with the Group Code is used to reassentible all members of the group. This impacts reporting and analytics for overlinging visits. ReasonCode Reason Code associated with the change. Reason Code column ReasonObescription of the change being made if entered. Required for some reason codes. Provided for a visit when it has corrections, alterations, or updates that could be applied for new visits delibered for the provider gargin; Every exception that is activorisely able to be fully verified and compliant with the EVV program's rules. VisitExceptionDate True to acknowledgement True to acknowledged. True to acknowledged. True to acknowledged. True to acknowledge exceptions that are indicated as True to acknowledged. True to acknowledge exceptions that are indicated as	Visit	Changes			[Segment Optional]	required column.
the change. This could be a system identifier for the user or an email. Could also be a system process, in which case it should be identifier. ChangeDateTime Date and time when change is made. At least to the second. Croup Visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlapping visits. ReasonCode Reason Code associated with the change. Reason Code column ChangeReasonMemo Reason/Description of the change being made if entered. Required for some reason codes. Required for a visit when it has corrections, alterations, or updates that caused exceptions, which have been acknowledged by the provider agency. Every exception that is acknowledged between exceptions that require of for other and analytics for overlapping visits. Provided for a visit when it has corrections, alterations, or updates that caused exceptions, which have been acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowl		SequenceID		Third Party EVV Visit Sequence ID	If TIMESTAMP is used: YYYYMMDDHHMMSS	Yes
ChangeDateTime Date and time when change is made. At least to the second. Date and Time When Change is Made FORMAT: YYYMMM-DDTHH:MM:SSZ Group Visits are visits where a single caregiver that provides services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlapping visits. ReasonCode Reason Code associated with the change. Reason Code column See Reason codes appendix Can be NULL No Special Characters No ChangeReasonMemo Reason/Description of the change being made if entered. Required for some reason codes. Provided for a visit when it has corrections, alterations, or updates that caused exceptions, which have been acknowledged by the provider gange. Every exception that require of fire or ultimote nacknowledge for the visit data) must have an acknowledgement for the visit to be fully verified and compliant with the EVP program's rules. VisitExceptionAcknowledgement Time to acknowledged. True to acknowledged as String match = "true" "false" No Date and Time When Change is Made FORMAT: YYYMMM-DDTH:MM:SSZ For up Characters Provided Group Visit, the Group Code is used to require a fine the same time span. If this is a form of the compliant with the segment is not being used than no field is required. If information within the segment is not being used than no field is required. If information within the segment is not being used than no field is required. If information within the segment is not being used than no field is required. If information within the segment is not being used than no field is required. If information within the segment is not being used than no field is required. If information within the segment is not being used than no field is required. If information within the segment is not being used than no field is required. If information within the segment is not being used than no field is required. If information within the segme		ChangeMadeBy	the change. This could be a system identifier for the user or an email. Could also be a system process, in which case it should be	Unique Identifier of Change Agent		Yes
Services to multiple clients during the same time span. If this visit was part of a group visit. the Group Code is used to reassemble all members of the group. This impacts reporting and analytics for overlapping visits. ReasonCode Reason Code associated with the change. Reason Code column See Reason codes appendix No		ChangeDateTime	Date and time when change is made. At least to the second.	Date and Time When Change is Made	Can be NULL FORMAT: YYYY-MM-	Yes
ChangeReasonMemo Reason/Description of the change being made if entered. Required for some reason codes. See Note Required? Column Max Length 256 Can be NULL No Special Characters Provided for a visit when it has corrections, alterations, or updates that caused exceptions, which have been acknowledged by the provider agency. Every exception that is acknowledgeable (versus exceptions that require a fix- or alteration of the visit data) must have an acknowledgement for the visit to be fully verified and compliant with the EW program's rules. VisitExceptionAcknowledgement ExceptionID ID for the exception being acknowledged. True to acknowledge exceptions that are indicated as True to acknowledge exceptions that are indicated as **True*! **False** See Note Required? Column Max Length 256 Can be NULL No Special Characters This is an OPTIONAL segment- it will not be supplied for new visits (delivered for the first time), but MUST be delivered for any updates or alterations to an existing visit where an acknowledgeable exception has been resolved. If provided, all required fields must be included [Segment Optional] Fire to acknowledge exceptions that are indicated as **True to acknowledge exceptions that are indicated as **True*! **Tables** String match = "true*! "*Tables** No **True* 1 **Tables** **True* 1 **Tables** No **True* 1 *		GroupCode	services to multiple clients during the same time span. If this visit was part of a group visit, the Group Code is used to reassemble all members of the group. This impacts reporting	Group Code	Can be NULL	No
ChangeReasonMemo Required for some reason codes. Provided for a visit when it has corrections, alterations, or updates that caused exceptions, which have been acknowledged by the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledgeable (versus exceptions that require a fix- or alteration of the visit data) must have an acknowledgement for the visit to be fully verified and compliant with the EW program's rules. VisitExceptionAcknowledgement ExceptionID ID for the exception being acknowledged. True to acknowledge exceptions that are indicated as True to acknowledge exceptions that are indicated as True to acknowledge exceptions that are indicated as See Note Required? Column Can be NULL No Special Characters This is an OPTIONAL segment- it will not be supplied for new visits (delivered for the first time), but MUST be delivered for any updates or alterations to an existing visit where an acknowledgeable exception has been resolved. If provided, all required fields must be included [Segment Optional] Fixed acknowledge exceptions that are indicated as True to acknowledge exceptions that are indicated as		ReasonCode	Reason Code associated with the change.	Reason Code column		No
be supplied for new visits (delivered for the first time), but MUST be delivered for any updates exception and the provider agency. Every exception that is acknowledged by the provider agency. Every exception that is acknowledgeable (versus exceptions that require a fix- or alteration of the visit data) must have an acknowledgement for the visit to be fully verified and compliant with the EW program's rules. VisitExceptionAcknowledgement ExceptionID ID for the exception being acknowledged. True to acknowledge exceptions that are indicated as True to acknowledge exceptions appendix See the Exception code column for "ACK" in Visit Exceptions appendix True to acknowledge exceptions that are indicated as True to acknowledge exceptions that are indicated as "True to acknowledge exceptions appendix True to acknowledge exceptions that are indicated as "True to acknowledge exception that is acknowledge and the required for new visits (delivered for the first time), but MUST be delivered for new visits (delivered for the first time), but MUST be delivered for new visits (delivered for the first time), but MUST be delivered for any updates or alterations to nexisting visit where any updates or alteration to nexisting visit where any updates or alteration to nexisting visit where any updates or alteration to nexisting visit whe		ChangeReasonMemo		See Note Required? Column	Can be NULL	Conditional
ExceptionID ID for the exception being acknowledged. "ACK" in Visit Exceptions appendix See Exception codes appendix On be NULL See Exception Codes appendix On be NULL String match = "true" "false" No	VisitE	ExceptionAcknowledgement	that caused exceptions, which have been acknowledged by the provider agency. Every exception that is acknowledgeable (versus exceptions that require a fix- or alteration of the visit data) must have an acknowledgement for the visit to be fully verified and	be supplied for new visits (delivered for the first time), but MUST be delivered for any updates or alterations to an existing visit where an acknowledgeable exception has been resolved. If provided, all required	[Segment Optional]	required. If information within the segment is decided to be used then follow what is needed in the
		ExceptionID	ID for the exception being acknowledged.			No
		ExceptionAcknowledged		"true" "false"		No

Appendix 1: Payers + Programs

Payer ID	Department Program Name	Program ID	Program Type
TNBCT	BlueCare Tennesssee	HHCS	Home Health Care Services

Appendi	Appendix 2: Services + Modifiers						
Payer	Program	Service Code	Modifier 1	Modifier 2	Modifier 3	Modifier 4	Service Description
TNBCT	HHCS	FHHH					Private Duty Nursing
TNBCT	HHCS	FHRN					Hourly HH Nurse
TNBCT	HHCS	FHSA					Hourly HH Aide
TNBCT	HHCS	FHSN					Intermittent HH Nurse Visit
TNBCT	HHCS	FHHA					Intermittent HH Aide Visit
TNBCT	HHCS	FHPT					Intermittent HH PT Visit
TNBCT	HHCS	FHOT	·····			·····	Intermittent HH OT Visit
TNBCT	HHCS	FHST					Intermittent HH ST Visit
TNBCT	HHCS	FHSW					Intermittent HH SW Visit

Appendix 3: Reason Codes

Reason Code	Reason	Note Required?
100	Member No Show	No
110	Member Unavailable	No
120	Member Refused Verification	No
130	Member Refused Service	No
140	Member Incapable, Designee Unavailable	No
150	Caregiver Failed to Call In - Verified Services Were Delivered	No
160	Caregiver Failed to Call Out - Verified Services Were Delivered	No
170	Caregiver Failed to Call In and Out - Verified Services Were Delivered	No
180	Caregiver Called Using an Alternate Phone	No
190	Caregiver Change	No
200	Mobile App Issue/Inoperable	No
210	Telephony Issue/Inoperable	No
230	Service Outside the Home	No
240	Unsafe Environment	No
999	Other	YES

page 8|12

Appendix 4: Exception Codes

Exception Code	Exception Description	Acknowledge/ Fix
0	Unknown Client	Fix
1	Unknown Employee	Fix
23	Missing Service	Fix
2	Visits Without Any Calls	Fix
3	Visits Without In-Call	Fix
4	Visits Without Out Call	Fix
15	Unmatched Client ID / Phone	Acknowledge
40	Client Service Verification	Acknowledge
28	Client Visit Verification	Acknowledge
39	Client Signature Exception	Acknowledge

Appendix 5: Valid Timezones

Time Zone Code	Daylight Savings Time Observed?
US/Alaska	Active
US/Aleutian	Active
US/Arizona	Inactive
US/Central	Active
US/East-Indiana	Active
US/Eastern	Active
US/Hawaii	Inactive
US/Indiana-Starke	Active
US/Michigan	Active
US/Mountain	Active
US/Pacific	Active
US/Samoa	Inactive
America/Indiana/Indianapolis	Active
America/Indiana/Knox	Active
America/Indiana/Marengo	Active
America/Indiana/Petersburg	Active
America/Indiana/Vevay	Active
America/Indiana/Vincennes	Active
America/Puerto_Rico	Active
Canada/Atlantic	Active
Canada/Central	Active
Canada/East-Saskatchewan	Inactive
Canada/Eastern	Active
Canada/Mountain	Active
Canada/Newfoundland	Active
Canada/Pacific	Active
Canada/Saskatchewan	Active
Canada/Yukon	Active

page 10|12

Appendix 6: US State Abbreviations

	State		State
US State	Abbreviation	US State	Abbreviation
Alabama	AL	Nebraska	NE
Alaska	AK	Nevada	NV
Arizona	AZ	New Hampshire	NH
Arkansas	AR	New Jersey	NJ
California	CA	New Mexico	NM
Colorado	CO	New York	NY
Connecticut	CT	North Carolina	NC
Delaware	DE	North Dakota	ND
Florida	FL	Ohio	ОН
Georgia	GA	Oklahoma	OK
Hawaii	HI	Oregon	OR
ldaho	ID	Pennsylvania	PA
Illinois	IL	Rhode Island	RI
Indiana	IN	South Carolina	SC
lowa	IA	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Maryland	MD	Virginia	VA
Massachusetts	MA	Washington	WA
Michigan	MI	West Virginia	WV
Minnesota	MN	Wisconsin	WI
Mississippi	MS	Wyoming	WY
Missouri	MO		
Montana	MT		

page 11|12

Appendix 7: Valid Languages Valid Language Preference

English Spanish