

Sandata Mobile Connect (SMC) : 开始 访视

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登录 SMC

1. 点击 Sandata Mobile Connect 图标 () 启动应用程序。
2. 输入登录凭据:
 - A. 公司 ID -
 - i. 对于 Sandata 电子访视验证用户 = 2-，后跟账号。示例 2-##### (##### = 账号)
 - B. USERNAME - 用户名凭据将根据代理机构配置而更改。
 - i. 员工的用户名。
 - C. 密码 - 密码凭据将根据机构配置而更改。
 - i. 输入您的密码。
 - ii. 触摸 ID (iOS) / 指纹 (Android) ()。
将手指放在设备的指纹扫描仪上。
 - iii. 人脸 ID (仅限 iOS) ()。
让设备的前置摄像头扫描您的脸部。



注意:

请记住，要使用生物识别功能登录，用户必须在其移动设备上启用和注册生物识别数据。如果生物识别登录不可用，请检查设备设置。



COMPANY ID *

USERNAME *

PASSWORD *

LOG IN

[FORGOT PASSWORD?](#)

[Privacy Policy](#)

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COMPANY ID *

USERNAME *

PASSWORD *

LOG IN

[FORGOT PASSWORD?](#)

2.0.177

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COMPANY ID *

USERNAME *

PASSWORD *

LOG IN

[FORGOT PASSWORD?](#)

2.0.177

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3. 点击登录。



COMPANY ID *

USERNAME *

PASSWORD *



* Required field

LOG IN

[FORGOT PASSWORD?](#)

[Privacy Policy](#)

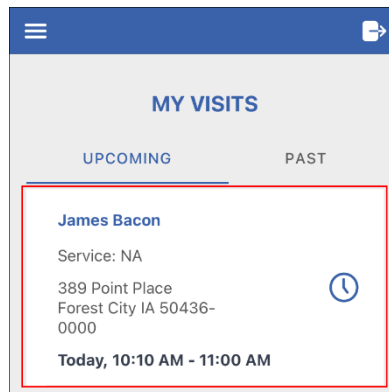
从“搜索客户端”选项卡开始访问 (已知客户)

从“搜索客户端”选项卡(已知客户端)开始访问

当您知道客户标识符时，使用此功能搜索客户。

注意：

登录后，计划访视将显示在“我的访视”屏幕的“即将进行”选项卡上。点击客户的图块，并按照计划访视的提示进行操作。



1. 导航到**搜索客户**选项卡，并按照说明开始访问。
2. 点击**输入客户标识符**字段，输入搜索条件。
输入完整的 10 位 Medicaid ID 或客户 ID 以查找客户。



注意：

如果您没有客户 Medicaid ID 或客户 ID，请联系您的机构。

从“搜索客户端”选项卡开始访问 (已知客户)

3. 点击搜索客户端。
4. 点击开始访视。

SEARCH CLIENT

CLIENTS **SEARCH CLIENT**

Enter Client Identifier

SEARCH CLIENT

JULIET MONTGOMERY

Client ID #: 678974
MEDICAID ID #: 123211111111
9999999999
26 Harbor Park Drive
Port Washington, NY 11050-0000

START VISIT

START GROUP VISIT

从“搜索客户端”选项卡开始访问 (已知客户)

5. 选择主页或社区。
6. 点击继续。
这记录了访视的位置，并继续呼叫或呼叫过程。

ALTERNATE LOCATION

Please select your location *

Home ☐

Community ☐

CONTINUE

CANCEL

从“搜索客户端”选项卡开始访问 (已知客户)

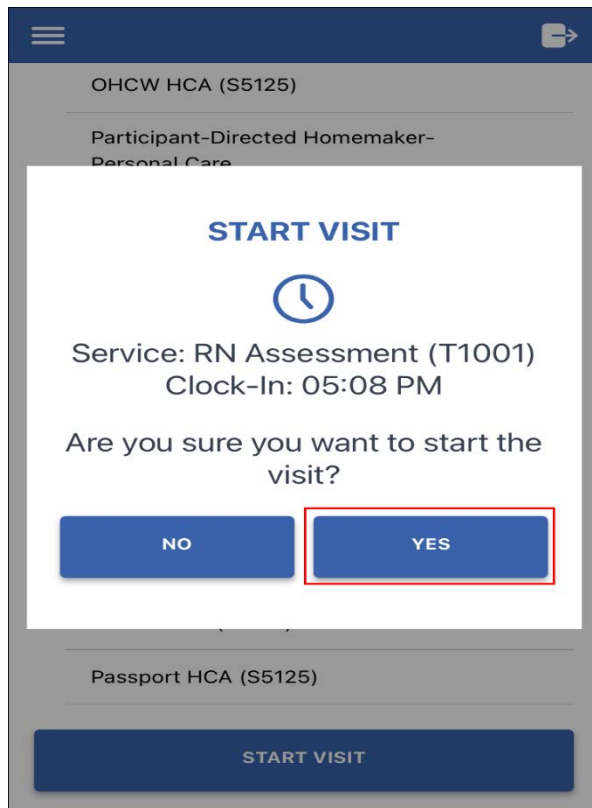
7. 选择一项服务。
用手指滚动浏览服务列表。
8. 点击开始访视。

The screenshot shows a mobile application interface for service selection. At the top, there is a blue header bar with a menu icon on the left and a share icon on the right. Below the header, the title "SERVICE SELECTION" is centered in blue. A white box contains the date "Tuesday, August 31, 2021" and the name "JULIET MONTGOMERY". Below this, the text "Please select the service you are providing" is displayed. A list of services is shown, with a red box highlighting the entire list and the "START VISIT" button at the bottom. The services listed are: "RN Assessment (T1001)", "Passport - Waiver Choices HCAS (T2025)", "OHCW - Choices HCAS (T2025)", "MyCare - Waiver Choices HCAS (T2025)", and "Passport - Consumer Directed Personal Care (T1019)". The "START VISIT" button is a blue rectangle with white text.

Service
RN Assessment (T1001)
Passport - Waiver Choices HCAS (T2025)
OHCW - Choices HCAS (T2025)
MyCare - Waiver Choices HCAS (T2025)
Passport - Consumer Directed Personal Care (T1019)

START VISIT

9. 点击“是”开始访视。



注意:

关闭设备并开始提供服务。设备将自动退出。当您准备好完成访视时，请重新登录。

完成访视（员工）



注意：

使用 **SWITCH**

SERVICE，用户可以向客户提供多项服务，而无需结束当前访问并为每项服务启动一项新服务。恢复访视后，选择 **SWITCH SERVICE** 并按照提示进行操作。



注意：

放弃访视将结束访视，而不完成通话。当看护者在访视结束时未注销时，他们会放弃通话。放弃访视并未完成访视，但允许照护者开始另一次访视。

1. 登录应用程序。
2. 点击“恢复就诊”。

SEARCH CLIENT

Visit in Progress

Thursday, August 19, 2021

Joe Testersen

Visit Time
04:26 PM - ---:--

Service(s):
HH OT ASSISTANT

ABANDON VISIT **RESUME VISIT**

SEARCH CLIENT

Enter Client Identifier

Search

SEARCH CLIENT

3. 点击**添加任务**以打开任务列表。

The screenshot shows a mobile application interface for a visit in progress. At the top, there is a blue header bar with a menu icon on the left and a share icon on the right. Below the header, the title 'VISIT IN PROGRESS' is displayed in bold blue text. The main content area is light gray and contains a white box with the following information: 'Friday, August 20, 2021', 'JOE SANDARS', 'Clock-In: 04:40 PM', and 'Service(s): BI PAB 2:1'. Below this information are two blue buttons: 'ABANDON VISIT' and 'COMPLETE VISIT'. Below the buttons, there are three tabs: 'TASKS', 'OBSERVATIONS', and 'VISIT NOTE'. The 'TASKS' tab is selected, indicated by a blue underline. Below the tabs, there is a white box containing a blue button labeled 'Add Tasks', which is highlighted with a red rectangular border.

完成访视（员工）

- 从任务列表中点击适用的任务（多个）。
某些任务要求用户在字段中输入值（例如体重、血压或车费）。
- 点击**添加任务**以关闭任务列表。

The screenshot displays the Sandata mobile application interface for a visit in progress. At the top, there is a blue header bar with a menu icon on the left and a share icon on the right. Below the header, the title 'VISIT IN PROGRESS' is centered. The main content area shows the date 'Friday, August 20, 2021', the patient name 'JOE SANDARS', and the clock-in time 'Clock-In: 04:40 PM'. Below this, the service is listed as 'Service(s): BI PAB 2:1'. There are two blue buttons: 'ABANDON VISIT' and 'COMPLETE VISIT'. Below these buttons, there are three tabs: 'TASKS', 'OBSERVATIONS', and 'VISIT NOTE'. The 'TASKS' tab is selected. Under the 'TASKS' tab, there is a blue button labeled 'Add Tasks'. Below the button is a list of tasks with checkboxes. The tasks are: 'Administer Medication(s)' (checked), 'Assist/Feed' (unchecked), 'Bed Bath' (checked), 'Bed Mobility/Transfers' (unchecked), 'Bedpan' (unchecked), 'Blood Glucose Monitoring' (unchecked), 'Blood Pressure' (unchecked), 'Brush Hair' (checked), and 'Catheter Care' (unchecked). A red rectangle highlights the list of tasks.

Friday, August 20, 2021
JOE SANDARS
Clock-In: 04:40 PM
Service(s): BI PAB 2:1

ABANDON VISIT COMPLETE VISIT

TASKS OBSERVATIONS VISIT NOTE

Add Tasks

- ☒ Administer Medication(s)
- ☐ Assist/Feed
- ☒ Bed Bath
- ☐ Bed Mobility/Transfers
- ☐ Bedpan
- ☐ Blood Glucose Monitoring
- ☐ Blood Pressure
- ☒ Brush Hair
- ☐ Catheter Care

6. 点击任务完成、客户拒绝或任务未完成。

The screenshot shows the Sandata mobile application interface. At the top, there is a blue header bar with a menu icon on the left and a user icon on the right. Below the header, there are three tabs: 'TASKS' (selected), 'OBSERVATIONS', and 'VISIT NOTE'. Under the 'TASKS' tab, there is a blue button labeled 'Add Tasks'. Below this button, there are three task categories, each with three radio button options:

- Administer Medication(s) ***
 - ☐ Task Completed
 - ☐ Client Refused
 - ☐ Task Not Completed
- Bed Bath ***
 - ☐ Task Completed
 - ☐ Client Refused
 - ☐ Task Not Completed
- Brush Hair ***
 - ☐ Task Completed
 - ☐ Client Refused
 - ☐ Task Not Completed

The 'Administer Medication(s) *' section is highlighted with a red border in the original image.

7. 选择主页或社区。
8. 点击继续。
这记录了访视的位置，并继续呼叫或呼叫过程。

ALTERNATE LOCATION

Please select your location *

Home

☐

Community

☐

CONTINUE

CANCEL

9. 点击完成访视。

The screenshot displays the Sandata mobile application interface during an active visit. At the top, a blue header bar contains a menu icon on the left and a back arrow on the right. Below this, the title 'VISIT IN PROGRESS' is centered in blue. The main content area is white and contains the following information: the date 'Thursday, August 19, 2021', the name 'JOE TESTERSEN', the clock-in time 'Clock-In: 04:26 PM', and the service 'Service(s): HH OT ASSISTANT'. There are three blue buttons: 'ABANDON VISIT' and 'SWITCH SERVICE' are side-by-side, and 'COMPLETE VISIT' is centered below them. At the bottom, there are three tabs: 'TASKS', 'OBSERVATIONS', and 'VISIT NOTE'. The 'TASKS' tab is selected, indicated by a blue underline. Below the 'TASKS' tab is a large blue button labeled 'Add Tasks'.

10. 点击**确认**。

☰

☞

Thursday, August 19, 2021

JOE TESTERSEN

Service(s): HH OT ASSISTANT

Visit Summary

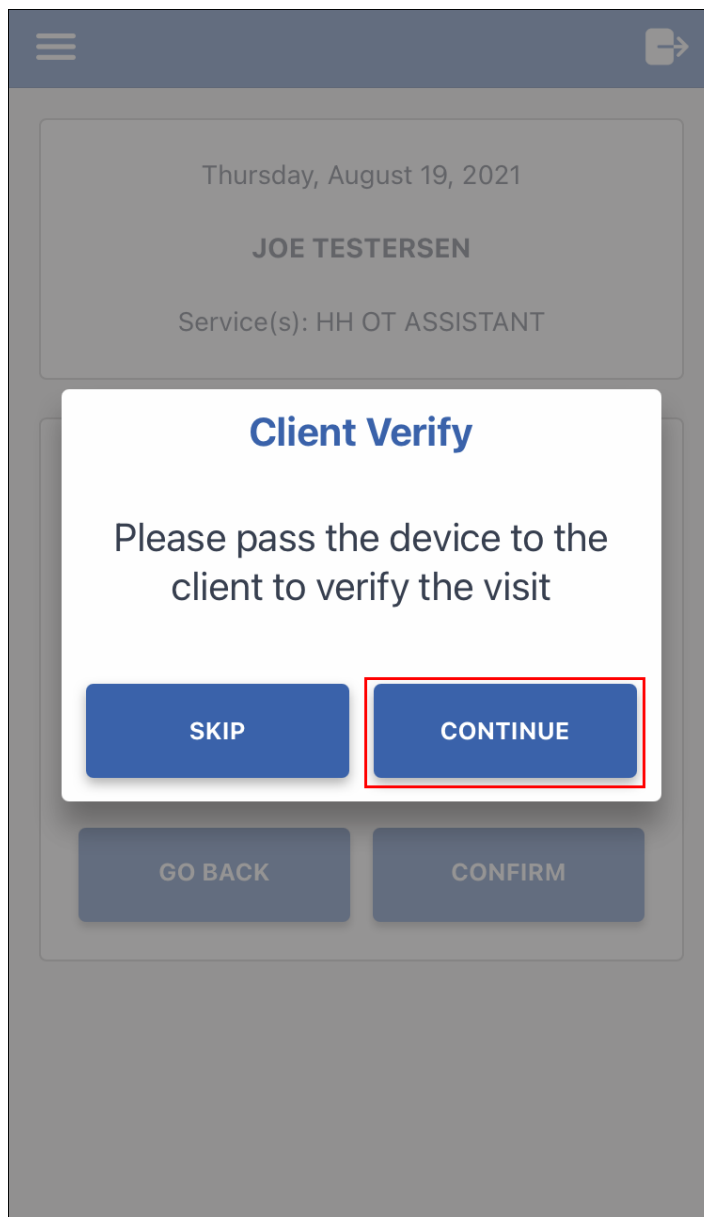
Clock-In: 04:26 PM
Clock-Out: 04:53 PM

Visit Note Test Note

GO BACK CONFIRM

完成拜访（客户确认）

1. 点击**继续**。
将设备传递给客户端以验证访视。



2. 从列表中选择一种语言。
3. 点击继续。

CONFIRM LANGUAGE

Thursday, August 19, 2021

JOE TESTERSEN

Service: HH OT ASSISTANT

Please select your preferred language

English

Ilokano

Tagalog

粵語

普通話

CONTINUE

4. 点击**确认**或**拒绝**以记录批准或拒绝服务和访视时间。
5. 点击**继续**。

CLIENT VERIFICATION

Thursday, August 19, 2021
JOE TESTERSEN
Service: HH OT ASSISTANT

Service:
HH OT ASSISTANT

DENY **CONFIRM**

Visit Time:
04:26 PM - 04:53 PM

DENY **CONFIRM**

GO BACK **CONTINUE**



注意：

如果启用了交换机服务功能，则此屏幕上将显示需要确认的每项服务，并且必须确认或拒绝。

6. 点击确认。

**CLIENT CONFIRMATION
SUMMARY**

Thursday, August 19, 2021

JOE TESTERSEN

Service: HH OT ASSISTANT

Confirmation Summary

Service(s): Confirmed
Visit Time: Confirmed

GO BACK

CONFIRM

7. 点击**签名**或**录音**。

A. **签名**。

- i. 用手指在设备上签名。
- ii. 点击**继续**。

Thursday, August 19, 2021

JOE TESTERSEN

Service: HH OT ASSISTANT

SIGNATURE VOICE RECORDING

Sign by using your finger on the device

CONTINUE

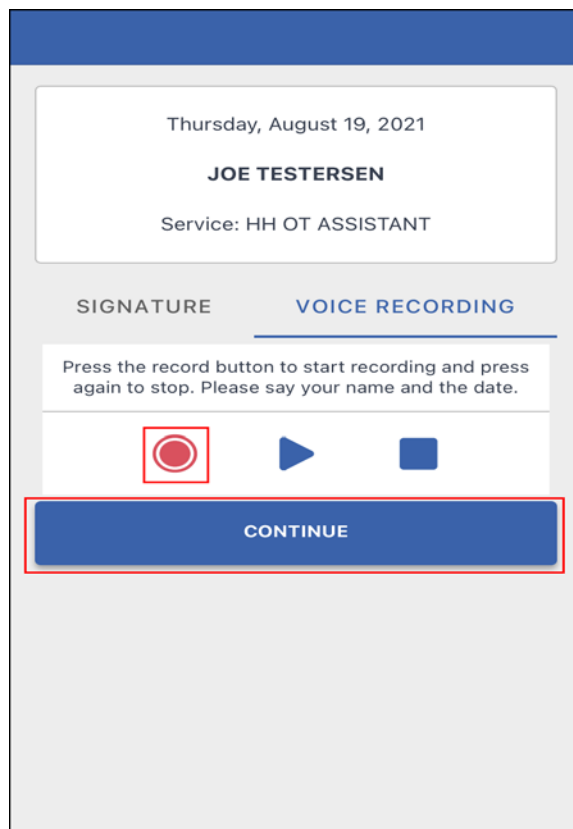


注意：

点击 (X) 清除签名字段。

B. 录音。

- i. 点击**记录**（）。
客户端在设备中说出他们的姓名和日期。
- ii. 轻触记录按钮停止记录。
- iii. 点击**继续**。



注意：
点击录音以覆盖现有录音。



注意：
录音最长可能为 15 秒。单击播放按钮播放录制的音频。

完成拜访（客户确认）

8. 点击提交。

The image displays two side-by-side screenshots of a mobile application interface titled "CLIENT CONFIRMATION SUMMARY". Both screens show the date "Thursday, August 19, 2021", the name "JOE TESTERSEN", and the service "Service: HH OT ASSISTANT". The left screen features a handwritten signature in the "Identification Summary" section, while the right screen shows a play button and a square button. At the bottom of each screen are "GO BACK" and "SUBMIT" buttons. In the left screenshot, the "SUBMIT" button is highlighted with a red box. In the right screenshot, the "SUBMIT" button is also highlighted with a red box.

9. 点击继续。

The image shows a screenshot of the "CLIENT CONFIRMATION SUMMARY" screen with a modal dialog box overlay. The dialog box is titled "Client Verification Submitted" and features a checkmark icon. Below the icon is a blue button labeled "CONTINUE", which is highlighted with a red box. The background screen shows the same information as the previous screenshots, including the date, name, service, and signature.



注意：
完成访视后，您将自动退出应用程序。