Sandata EVV & Sandata Mobile Connect (SMC)

2023 Disaster Recovery Testing Summary

Sandata

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Purpose

The following summary is objective evidence of recovering the Sandata EVV web application and the SMC mobile application during the 2023 Disaster Recovery (DR) testing.

Overview

Sandata's DR strategy accounts for Sandata's hybrid environment by utilizing AWS multi-region locations, specifically us-east-2 as the DR region in AWS, and maintaining a DR site within a Cyxtera colocation data center in Tampa, FL. Specific application environments are maintained in a state of 'warm' readiness to support the business recovery time objectives and are available twenty-four by seven (24/7).

Testing Summary & Results

The 2023 Disaster Recovery testing was completed on November 1, 2023.

The primary objectives were three-fold:

- Technically recover systems and applications within the RPO & RTO
- Operationally test all restored systems and applications
- Complete testing and return systems back to original state

All objectives were successful. All critical systems identified as part of this DR Test were successfully recovered/activated.