Sandata

Ready, Set, Go
EVV Implementation Caregiver Checklist

On December 15, 2023, the Nevada Division of Health Care Financing and Policy ("DHCFP") will transition to a new Electronic Visit Verification™ ("EVV™") system. Your success is our priority. This checklist is tailored to keep you on track and ready for the launch and entering your visit information.

Pre-Launch – Through December 14, 2023

☐ Attend employer-led training for Caregivers on visit capture through the Sandata Telephonic Visit Verification ("TVV") visit data entry system and Sandata Mobile Connect ("SMC") App.

☐ Review the Call Reference Guides to become familiar with the information required during a visit.

☐ Access the Caregiver Library section of Sandata On-Demand to review training documents for the Sandata Mobile Connect app.

☐ Complete an update of your Android or Apple mobile device to the newest operating system.

Day before Launch Date

PCS Caregivers: December 14, 2023
Home Health Caregivers: Dec 31, 2023

☐ Download the SMC App.

System Launch Day

PCS Caregivers: December 15, 2023
Home Health Caregivers: January 1, 2024

☐ If you haven't already, download the Sandata Mobile Connect app through the Apple Store or Google Play. You will be able to log-in once your employer has given you access.

☐ Complete your first-time log in to SMC.

   How to Log in to SMC the First Time

☐ If you do not have access to the SMC app, complete your scheduled visits using an alternate visit verification method as determined by your provider.

First Week After Launch

☐Begin entering visit information through the Sandata Mobile Connect app. If you cannot use the app, use the alternative method (telephone) as approved by your employer.

How to Start and Complete a Visit in Sandata Mobile Connect

Contacts and Resources

Please contact your employer for any specific training, visit requirement, or employment questions.

For information using Sandata Mobile Connect or TVV to enter visit information, visit the Caregiver Library on Sandata On-Demand.