# Sandata
## Get more right from the start

**Nevada DHCFP: Alternate EVV Townhall**
February 28, 2024

| Agenda Item | Lead |
|---|---|
| Nevada alternate EVV providers claims submission process | Tessie Austin |
| Nevada alternate EVV specifications | Tessie Austin |
| Information on how to get support for specific issues | Tessie Austin |

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Nevada alternate EVV providers claims submission process

# Overview of Claims for AltEVV Providers

Choose your billing vendor(may be the same as your altEVV vendor or may be a different entity).

You must communicate new EVV Payer IDs to your billing vendor.

New EVV Payer ID: Services provided to members will be billed using newly published EVV Payer ID values. These new values will route to the appropriate parties as needed and indicates the need for EVV Validation to occur.

| Payer Name | Current Payer ID | New EVV Payer ID |
|---|---|---|
| State of Nevada | NVMED | NVFFS |
| Molina Health Plan | MLNNV | NVMOL |
| Health Plan of Nevada UHC | 76342 | NVHPN |
| Anthem BCBS of Nevada | NVBCBS | NVANT |
| Silver Summit Health Plan - Centene | 68069 | NVSIL |

ⓘ Optum sent out notices to all trading partners about the new Payer ID's on or about December 21, 2023
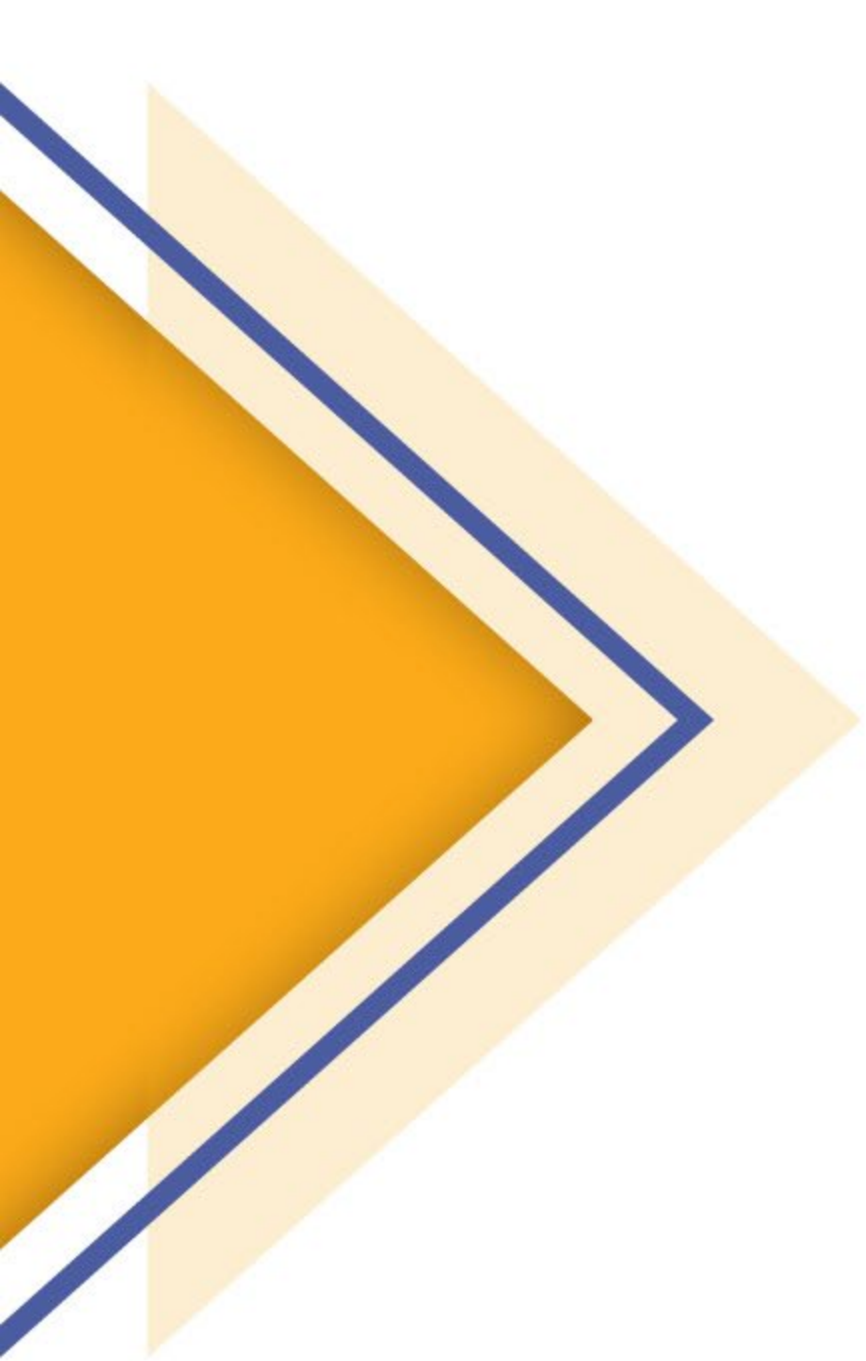
# How do claims get to payers?

- Billing vendors/clearinghouse sends claims to Optum/Change HealthCare using the new EVV Payer Id's listed on previous slide

- Nevada Payers receive 837's from Optum/Change Healthcare based on their schedule (varies by payer)

ⓘ Providers cannot directly bill a payer and do not directly connect with Optum/Change Healthcare

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# Alternate EVV Specs

# Nevada Specifics

Provider Identifier

Provider Medicaid ID

      Providers may have more than one which will mean separate Sandata accounts

Client Identifier

Client Medicaid ID

Employee Identifier

Must be a 10-digit NPI that is unique to each caregiver

# Nevada Specifics

## Visit Location Type

Self-Reported visit location REQUIRED for all call types.

Rural Home | Rural Community| Urban Home | Urban Community

## Tasks

Services are required to have at least one task

Tasks are aligned with services and a chart of that alignment is in Appendix 9.7

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# Nevada Specifics

## Exceptions

Specific list of exceptions located in Appendix 9.3

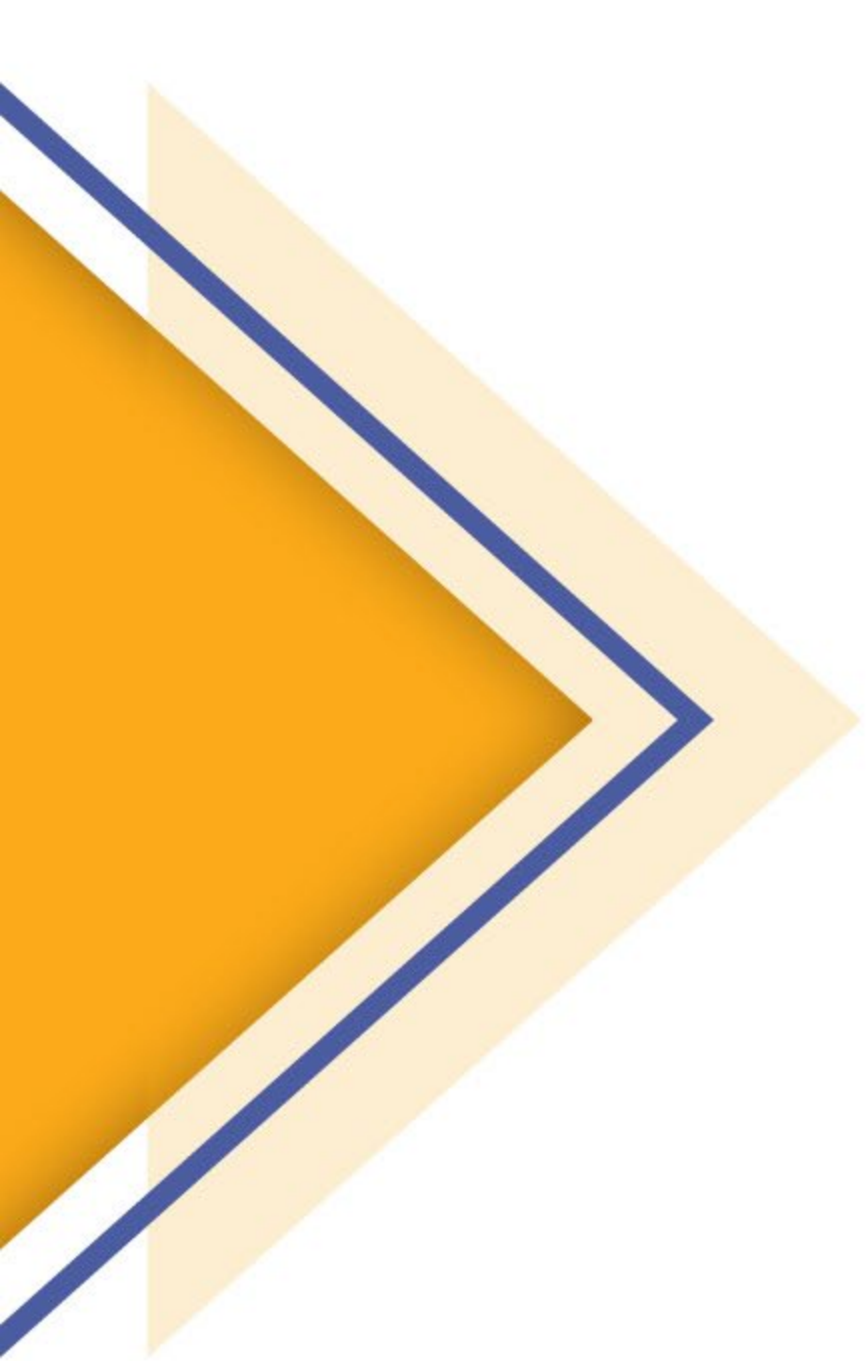Some exceptions require a resubmission of visit to "FIX"

Some exceptions require an acknowledgement of the exception based on the issue

## Authorizations

There are no PA's loaded for providers using alternate EVV solutions.

The provider must ensure that in the source EVV system that authorization information is present, and that data sent to Sandata Aggregator matches what the member is authorized for

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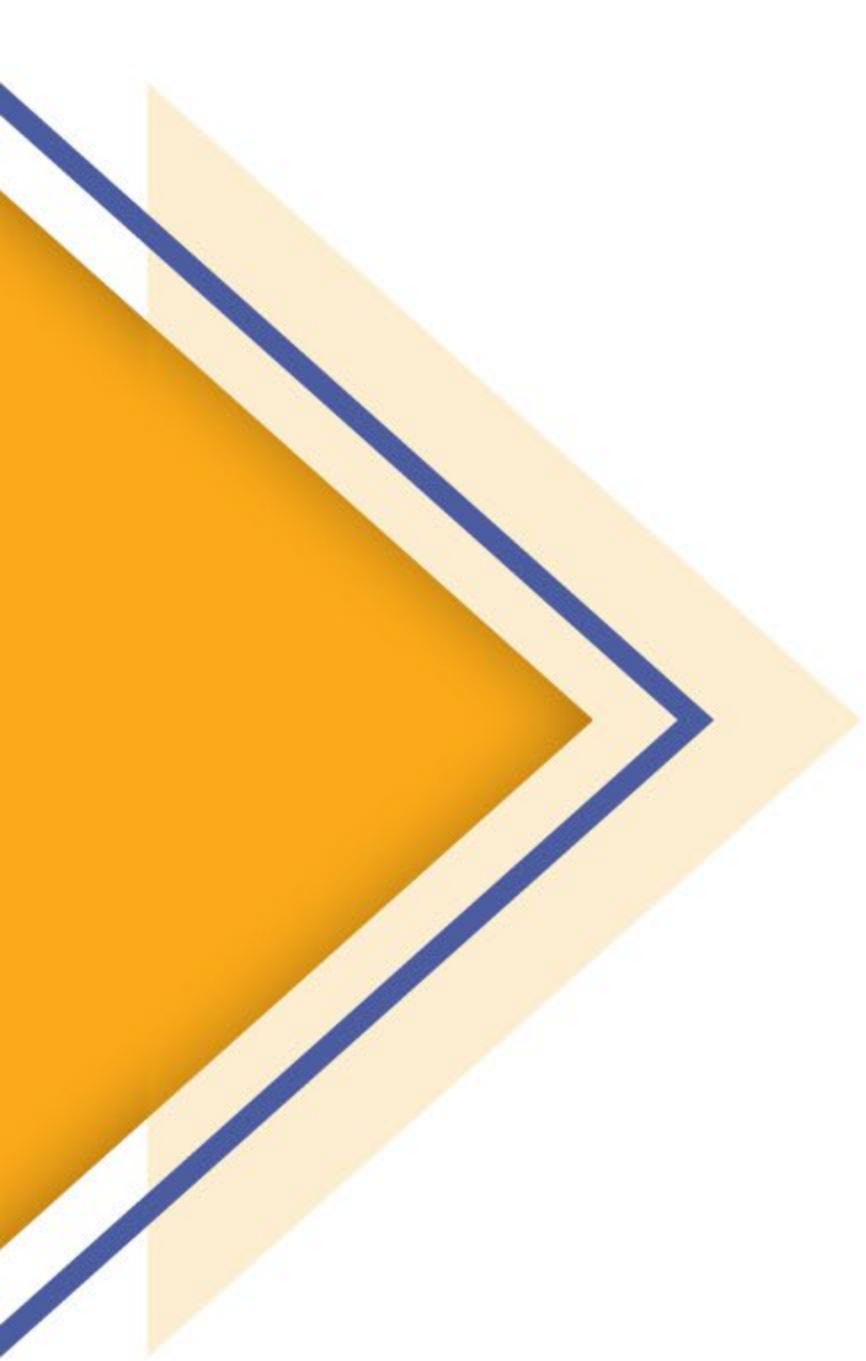Information on how to get support for specific issues with EVV Visit Data

# Frequently Asked Questions

## [EVV Vendor Solutions FAQ](#)

# Common Support Issues

## Sandata Alternate EVV Data Intake Interface Error Handling

# Thank You