Sandata Mobile Connect

iOS and Android Global Release
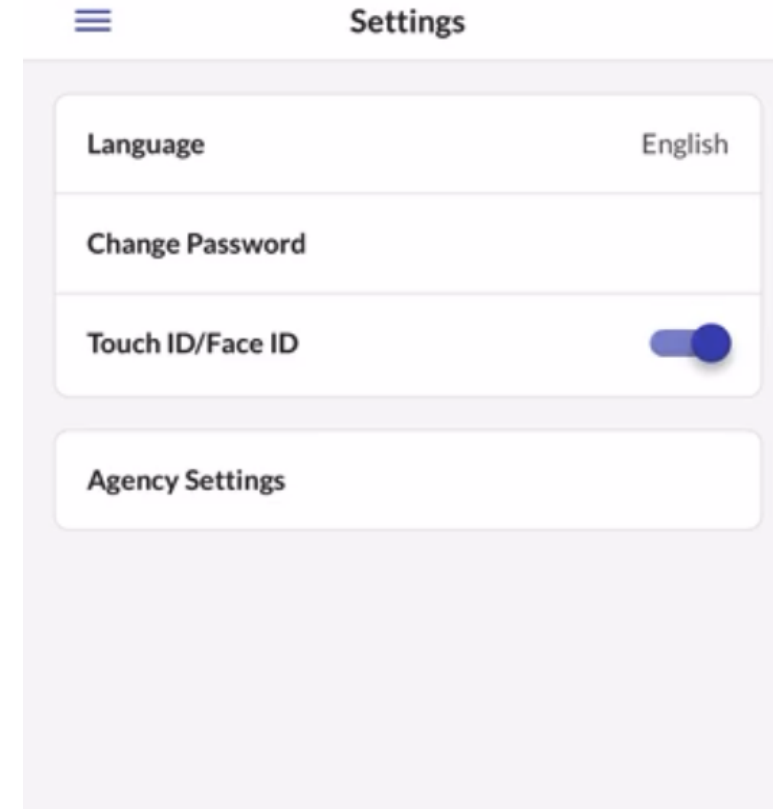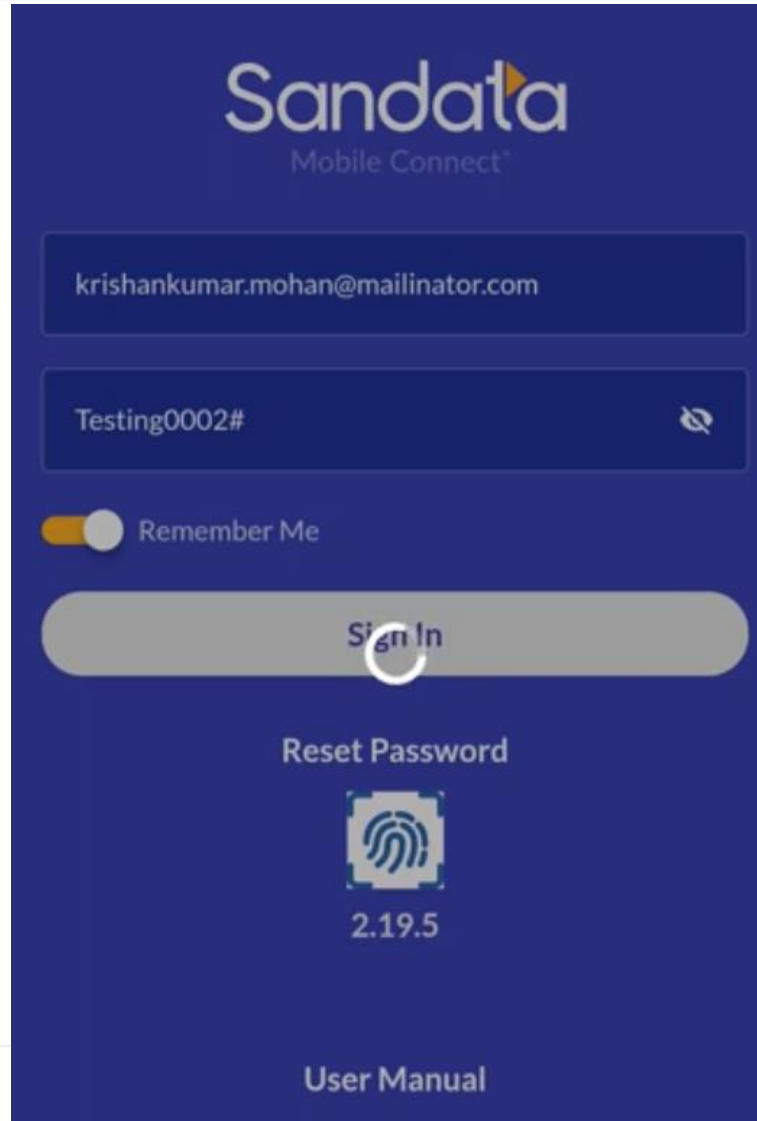
Date: April 24, 2025

Faride Beaubien, Product Management

# VC-742/VC-1893: Face recognition remains on SMC login screen after disabling settings

▸ Both iOS and Android

▸ ISSUE TYPE: Bug

▸ **ISSUE**: An SMC user disables face recognition in settings, logs off, but face recognition remains.

▸ **FIX**: Ensure the settings are saved

VC-1861: Client call button not responsive

ISSUE

▸ Both iOS and Android

▸ **ISSUE TYPE**: Bug

▸ **ISSUE**: When an SMC user selects Call button, it does not work and appears unresponsive

• **FIX**: Ensure call functionality works and is responsive
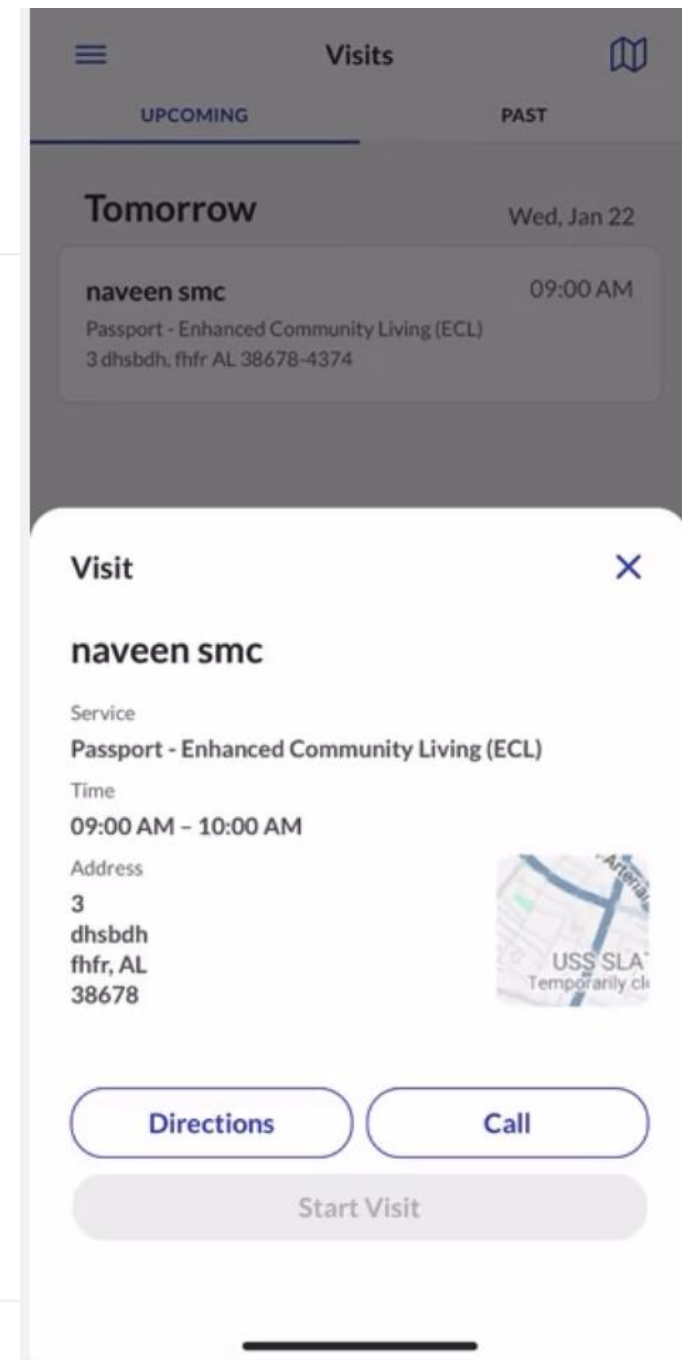
VC-1886: When entering tasks, user encounters a time out

FIX

▶ IVR

▶ Tasks

▶ **ISSUE TYPE**: Enhancement

▶ **ISSUE**: If an IVR user is entering long values, current allotted time is too short, and user receives an error

Example

Service: Paid Leave Time 311
Paid Leave Date: 022325 Task ID 17
Paid Leave Time: 720 Task ID 16

▶ **FIX**: Increase time out settings from 2 seconds to 5 seconds