

Aggregator

Global Release 8.43

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SPD-2161: Additional Call Type Options



- Aggregator Only
- Issue: EVV and Aggregator offers only three options (All, Manual and MVV), however there are additional more comprehensive options.
- Enhancement: Expanded Aggregator filters for Call Type that include

All

FVV

IVR

Manual

MVV

Offline

Other



SPD-2161: Additional Call Type Options

Visit Review

Account: JVADMIN13456@SANDATA.COM [LOG OUT](#)

* indicates required field

AGENCY

CLIENT

MEDICAID ID #

EMPLOYEE

EMPLOYEE SSN 000-00-0000

All

Enter Client

Enter Medicaid ID #

Enter Employee

Enter Employee SSN

DATE RANGE * MM/DD/YYYY

VISIT STATUS

FILTER VISITS BY

04/28/2025 to 04/28/2025

All

All Exceptions

Hide Advanced Filter Options ▲

CLIENT ID #

EMPLOYEE ID #

PAYER

PROGRAM

Enter Client ID #

Enter Employee ID #

All

All

SERVICE

CALL TYPE

SUPERVISOR

VISIT KEY

GROUP VISIT CODE

All

All

Enter Supervisor

Enter Visit Key

Select Group Visit ...

SAVE SETTINGS

RESET

Q SEARCH

CLEAR

All

FVV

IVR

Manual

MVV

Offline

Other

Sandata Mobile Connect (SMC) Interactive Voice Response (IVR)

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VC-1978: Clock-in Call Not Displaying / Date Displaying Incorrectly



- Both iOS and Android
- Issue(s)
 - IVR: Clock-In Call Not Displaying
 - SMC: Date Displaying Incorrectly
- Fix: On past visits screen, ensure date entered is picked up from the clock-out.

Visit Summary

X

Unknown Unknown

Date

1969

Service

IO NSG - RN (T1002)

Clock In

Clock Out

02:51 PM

Notes

Test

Client Confirmation Summary

Service(s): Denied

Visit Time: Denied

Directions

Call



VC-1364: (ADA) Company ID and Agency fields need label to know purpose of the field



- Both iOS and Android
- ADA: Fields require a label so that assistive technology such as VoiceOver / TalkBack can know the purpose of the field.
- Issue(s):
 - iOS: Select Agency, reads Company ID before reading Select an Agency. Company ID should not be read as it is not visible on the screen.
 - Android: There's a blank placeholder in which TalkBack reads nothing. TalkBack also reads Company ID after reading Select an Agency. Company ID should not be read as it is not visible on the screen.
- Fix: Make the dropdown component ADA Compliance for SMC, by using the Ionic dropdown instead of the PrimeNG dropdown.

Sandata
Mobile Connect

Phoenixuser1@mailinator.com

Password

Select an Agency

Remember Me

Sign In

Reset Password

2.20.3

User Manual



Thank You!