

# Our Webinar Will Begin Shortly

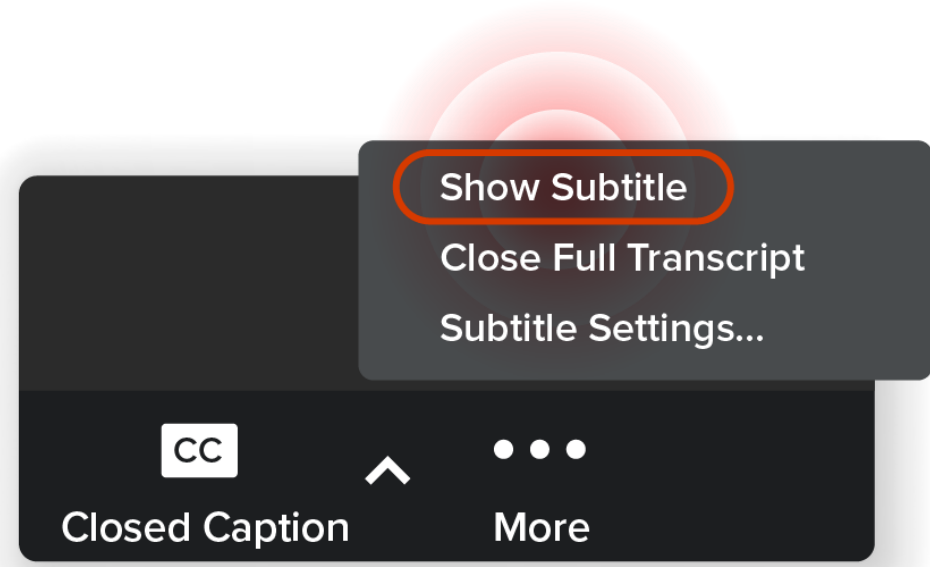
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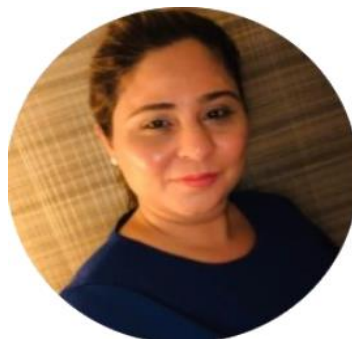




## Meet the Trainers!



Janny Sachani



- **Role:** Senior Training Specialist
- **Areas of Expertise:** Billing
- **Fun Fact:** The New Dashboard feature is my favorite!

# Nevada Providers Training: Mastering Billing with Sandata

May 2025

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This training will provide an overview of the updated Sandata billing process for Nevada providers, covering what's new, the improved workflow, and key changes from the previous system. By the end, you'll be ready to navigate the updated system and keep your billing on track.

### **Who should take this training?**

- Anyone who will be managing Billing function in Sandata EVV portal.  
(Example: Providers, Billing Manager & Coordinators, Agency Users)

# Objectives of Today's Training

## You will be able to:

- **Identify** key differences between the previous and enhanced Sandata billing module.
- **Navigate** the enhanced billing workflow in the updated user interface.
- **Complete** essential billing tasks using step-by-step guidance.



## Knowledge Check – What's the Nickname?



**What's the official state nickname of Nevada?**

- A. The Golden State
- B. The Lucky State
- C. The Silver State
- D. The Jackpot State





# Agenda



Billing Overview



Billing Reports



Old vs. New Billing Module



Key Takeaways



New Billing Process



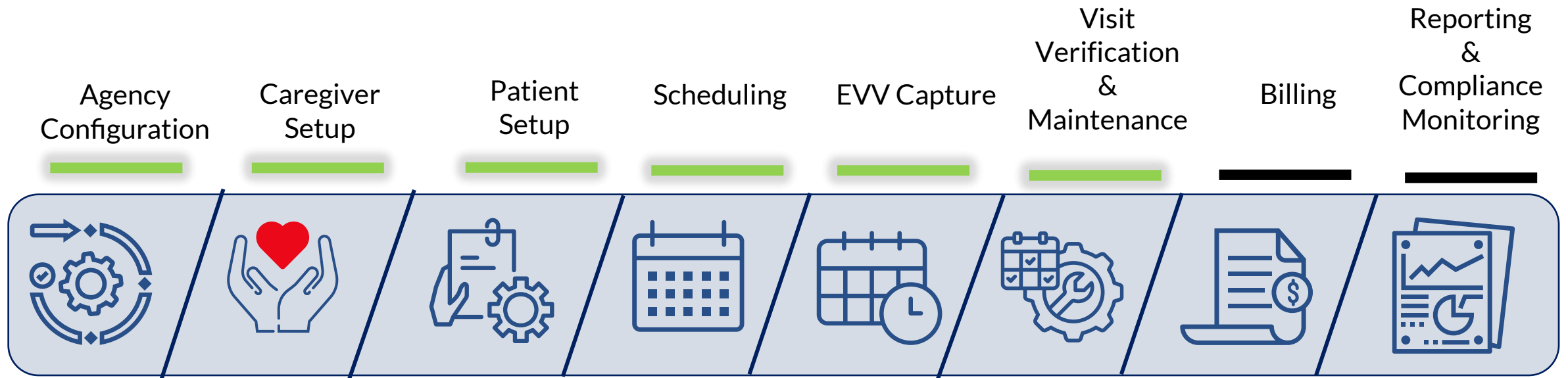
Support Resources



Rebilling Process



Questions



# Billing Overview

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**The Billing Process** is a systematic approach used by healthcare providers to submit claims, receive payments, and resolve denied or unpaid claims to ensure accurate revenue collection.



# Old vs New Billing Module

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## Old Billing Module

 Billing (Archive) 

Create Invoices

Submit Invoices

Submitted

Payers

## New Billing Module

 Billing 

Dashboard

Visits

Batches

# Feature Comparison

|                                            | Old Billing Module | New Billing Module |
|--------------------------------------------|--------------------|--------------------|
| <b>Billing Dashboard</b>                   | ✗                  | ✓                  |
| • Date Range Filters                       | ✗                  | ✓                  |
| • Tiles Overview                           | ✗                  | ✓                  |
| • Total Visits & Claims                    | ✗                  | ✓                  |
| • Claim Responses                          | ✗                  | ✓                  |
| • Unbilled Visits & Rejected Claims        | ✗                  | ✓                  |
| • Overdue Claims                           | ✗                  | ✓                  |
| • Reports Access                           | ✗                  | ✓                  |
| • Upload X12 Files                         | ✗                  | ✓                  |
| <b>Visits (Create Invoices)</b>            | ✓                  | ✓                  |
| <b>Batches (Submit Invoices/Submitted)</b> | ✓                  | ✓                  |
| <b>Billing Transactions</b>                | ✗                  | ✓                  |



# New Billing Dashboard



The Billing Dashboard provides a quick view of your account information across tiles.

≡

Navigate Modules

Dashboard

Clients

Employees

Scheduling

Visit Maintenance

Billing (Archive)

Billing

Dashboard

Visits

Batches

DashboardVisitsBatchesClaimsClaim ResponsesTransactions

Billing / Dashboard

Account:  [LOG OUT](#)

Dashboard

From  
mm/dd/yyyy

To  
mm/dd/yyyy

Payer

Total Visits  
564

Total Claims  
28 \$6,215.92

Total Claim Responses  
3

Total Files  
0

Reports  
[Click to see reports](#)

Visits with Billing Exceptions  
! 0

Unbilled Visits  
! 506

Rejected Claims  
! 11 \$5,183.79

Overdue Claims  
! 28 \$6,215.92

UPLOAD X12 FILE



# New Batch

Create Invoices is now Visits



## Create Invoices:

Sandata  
EVV

Navigate Modules

Dashboard

Clients

Employees

Scheduling

Visit Maintenance

Billing

Create Invoices

Submit Invoices

Billing / Create Invoices

Account:  LOG OUT

Select a Visit

CLIENT

Type 3 letters of the Client's name

PROGRAM

Select Program

FROM DATE

05/01/2025

TO DATE

05/02/2025

PAYER

Select Payer

SERVICE

Select Service

TYPE

Select Type

EVENT

Select Event

VISIT STATUS

Select Visit Status

NOT OK TO BILL REASON

Select NOT OK To Bill Reason

SHOW ONLY ITEMS OK TO BILL

SHOW ONLY ITEMS NOT OK TO BILL

SHOW AS SUMMARY

SEARCH

CLEAR

No search performed yet

UPDATE

CREATE INVOICES

## Visits:

Sandata  
Home Care

Navigate Modules

Dashboard

Clients

Employees

Scheduling

Visit Maintenance

Billing

Dashboard

Visits

Dashboard Visits Batches Claims Claim Responses Transactions

Account:  LOG OUT

Billing / Visits

← Visits

Sync visits from

05/02/2025

Sync visits to

mm/dd/yyyy

Sync

From

To

Last Name

First Name

Billing Exceptions

Payer

Member ID

Clear filters

Total Items: 0

|                  | CLIENT NAME | SERVICE BEGIN DATE | SERVICE END DATE | UNITS | SERVICE | PAYER | BILLING EXCEPTIONS | STATUS | ELAPSED DAYS |
|------------------|-------------|--------------------|------------------|-------|---------|-------|--------------------|--------|--------------|
| No records found |             |                    |                  |       |         |       |                    |        |              |

Total Items: 0



The Batches screen displays the batches that you have created.

DashboardVisitsBatchesClaimsClaim ResponsesTransactions

Billing / BatchesAccount: 

LOG OUT

+ NEW BATCH

| LINK | # | BATCH DATE | PAYERS       | SERVICE DATES           | NUMBER OF VISITS | BATCH TOTAL | TOTAL BILLED | TOTAL UNITS |
|------|---|------------|--------------|-------------------------|------------------|-------------|--------------|-------------|
|      | 9 | 04/28/2025 | NVFFS        | 03/28/2025 - 03/28/2025 | 3                | \$4,157.11  | \$4,157.11   | 102         |
|      | 8 | 04/23/2025 | NVANT, NVHPN | 03/27/2025 - 03/27/2025 | 4                | \$340.96    |              | 16          |
|      | 7 | 04/23/2025 | NVHPN, NVFFS | 03/12/2025 - 03/13/2025 | 5                | \$163.61    | \$163.61     | 17          |



# Transactions



The Batches is now listed as a set of claims under the **Transaction** tab to view the status of the claims.

DashboardVisitsBatchesClaimsClaim ResponsesTransactions

Billing / Batches / Batch / TransactionsAccount: LOG OUT

←

Batch #11  
03/26/2025 - 03/28/2025

Visits  
11

Units  
44

Batch total  
\$756.92

Total billed  
\$756.92

Payers  
NVANT NVHPN

←

Refresh Batch

VisitsClaimsTransactionsExceptions (0)

Transactions

all837835277999

| Date                   | Type | Payer | Total    | Connection       | Claim Type    | Status    |
|------------------------|------|-------|----------|------------------|---------------|-----------|
| 05/14/2025 7:13:47 PM  | 837  | NVANT | \$290.96 | changehealthcare | institutional | errored   |
| 05/08/2025 11:36:36 AM | 837  | NVHPN | \$50.00  | changehealthcare | professional  | processed |
| 05/08/2025 11:35:59 AM | 837  | NVHPN | \$25.00  | changehealthcare | professional  | processed |



You can access the **Claim responses** tab from the Dashboard.

DashboardVisitsBatchesClaims**Claim Responses**Transactions

Billing / Claim Responses / 71683OITSIZDVWM ResponseAccount: LOG OUT

835 | Claim Response

Member ID70001100012StatusActive

UseClaimTypeProfessional

Claim Number71683OITSIZDVWMEligible\$0.00

Created2025-04-04Submitted\$25.00

Payer1798Write Off\$0.00

Provider ID1427138338Reversal\$0.00

Provider NameNV Training Sandbox TestTransfer Write Off\$0.00

Paid\$0.00

| TRACE NUMBER            | SERVICE | MODIFIER | SERVICE DATE |
|-------------------------|---------|----------|--------------|
| > NVFFS71683OITSIZDVWM1 | S5125   | -        | 03/28/2025   |

Claim adjudication

| CATEGORY | REASON CODE | DESCRIPTION                | AMOUNT | TYPE   |
|----------|-------------|----------------------------|--------|--------|
| benefit  |             |                            | 0      | manual |
| CO       | 161         | Provider performance bonus | 25     | manual |

CLOSE

Note: Provider need to complete the enrollment process to receive the 835 Remittance files.



There are new reports in the billing module, which you will not find in the EVV Reports module.  
You will access these reports via the Billing Dashboard.

Q

Navigate Modules

Dashboard icon

Dashboard

Clients icon

Clients

Employees icon

Employees

Dashboard

Visits

Batches

Claims

Claim Responses

Transactions

Billing / Reports

|  | DESCRIPTION   |
|--|---------------|
|  | Visits report |
|  | Claims report |

Total Items: 2

## Knowledge Check – New Billing Module



**You've been asked to give leadership a high-level view of billing activity and trends. This wasn't something easily done in the old module.**

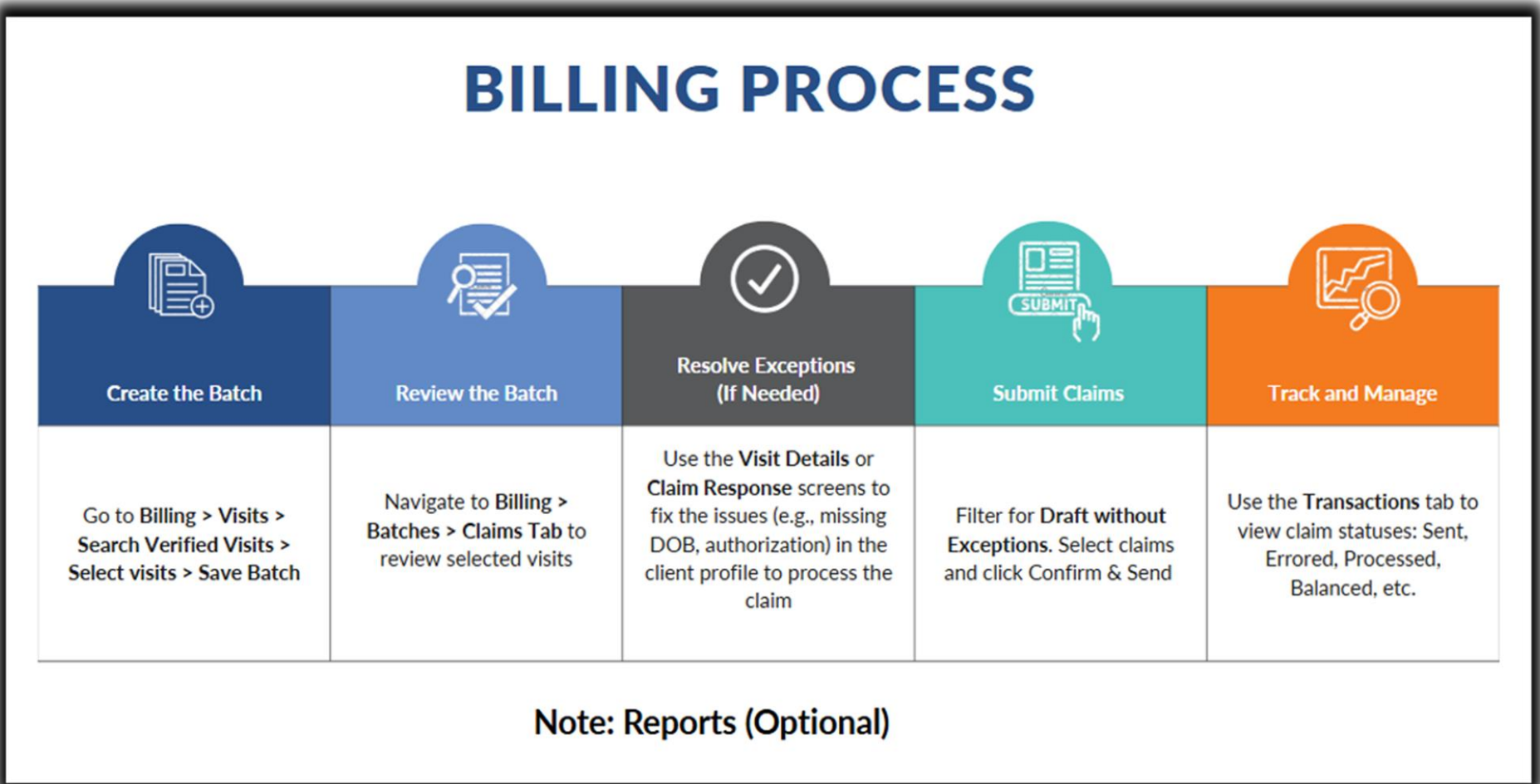
**Question:**  
Which new feature should you use for this purpose?

- A. Submitted
- B. Dashboard
- C. Payers
- D. Batches



# New Billing Process

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## Step 1

### Create the Batch



1. Go to **Billing > Visits** and set the date range, then click **Sync**.
2. Use filters to find visits; batches can include multiple payers.
3. Filter by **Visits without Exceptions (Ok to Bill)** for clean claims.
4. Select visits using checkboxes or **Select All**.
5. Click **Save Batch** to prepare visits for claim submission.



Note: Use **Visits without Exceptions** to create batches, and **Visits with Exceptions** to review and resolve issues before batching.



# Step 2

Review the Batch



- 1. Navigate to the **Billing module** and select **Batches**.
- 2. Click the **Eye Icon** to review the **Visits** added on the batch.
- 3. If needed, add additional **Visits** to the batch.

DashboardVisitsBatchesClaimsClaim ResponsesTransactions

Billing / Batches / BatchAccount: LOG OUT

←Batch #1703/27/2025 - 03/27/2025Visits2Units5Batch total\$49.50Total billed-PayersNVFFSRefresh Batch

VisitsClaimsTransactionsBilling Exceptions (0)

Visits

DELETE VISITS+ ADD VISITS

Search

Frommm/dd/yyyyTo mm/dd/yyyyBilling ExceptionsSelect exceptions typeClear filters

|   | CLIENT NAME | SERVICE BEGIN DATE     | SERVICE END DATE       | UNITS | SERVICE | PAYER |
|---|-------------|------------------------|------------------------|-------|---------|-------|
| 👁 |             | 03/27/2025 12:00:00 PM | 03/27/2025 1:00:00 PM  | 1     | T1001   | NVFFS |
| 👁 |             | 03/27/2025 9:00:00 AM  | 03/27/2025 10:00:00 AM | 4     | S5125   | NVFFS |



# Step 3

## Resolve Exceptions (If Needed)



- 1. Use the **Billing Exceptions** screen to resolve the Exceptions **(IF needed)**.
- 2. Fix Issues such as **Missing DOB, Authorization** in the client profile to process the claim.

DashboardVisitsBatchesClaimsClaim ResponsesTransactions

Billing / Batches / Batch / Exceptions

←Batch #303/28/2025 - 03/28/2025

Visits2

Units8

Batch total\$170.48

Total billed\$145.48

PayersNVANT NVHPN

VisitsClaimsTransactionsBilling Exceptions (4)

Exceptions

| MESSAGE                      | NUMBER OF VISITS | LINKS                        |
|------------------------------|------------------|------------------------------|
| No matched amp authorization | 1                | <a href="#">Visit #32629</a> |
| No matched amp authorization | 1                | <a href="#">Visit #32629</a> |
| Pre-auth # is required       | 1                | <a href="#">Visit #32629</a> |
| Pre-auth # is required       | 1                | <a href="#">Visit #32629</a> |



# Step 4

## Submit the Claims



1. Navigate to the **Billing module** and select **Batches**.
2. Find and open the **Batch** you wish to make the claim for.
3. Open **Claims tab** inside of the **Batch**.
4. Use the **filters** to help sort the claim info & status.

All (1)

Draft without exceptions (1)

Draft with exceptions (0)

Sent (0)

To review (0)

Payment in progress (0)

Balanced (0)

Errored (0)

5. Select **Draft without exceptions** & select each visit that is to be billed in this batch.
6. Select **Confirm & Send**.

| In this table, each Claim Status is defined. |                                                                                                                                 |
|----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| <b>All</b>                                   | view all claims that are in the batch.                                                                                          |
| <b>Draft without exceptions</b>              | claims in draft form not yet submitted.                                                                                         |
| <b>Draft with exceptions</b>                 | claims with billing exceptions in draft form not yet submitted                                                                  |
| <b>Sent</b>                                  | claims that have been sent for payment.                                                                                         |
| <b>Errored</b>                               | claims that have been previously submitted but need to be revised before resubmitting.                                          |
| <b>To review</b>                             | claims that need to be reviewed before re-submitting; there is an action that needs to be taken.                                |
| <b>Processed</b>                             | claims that have been submitted for payment: the clearinghouse has received the claim.                                          |
| <b>Balanced</b>                              | Claims that were paid.                                                                                                          |
| <b>Payment-in-progress</b>                   | Claims submitted awaiting payment we have received a message back from the clearinghouse that the payer has received the claim. |



# Step 5

Track & Manage Claims



Use the **Transaction** tab to view **Claim Statuses**.  
Example: Sent, Errored, Processed, Balanced

Dashboard Visits **Batches** Claims Claim Responses Transactions

Billing / Batches / Batch / **Transactions**

←

|                         |               |              |                    |                     |               |
|-------------------------|---------------|--------------|--------------------|---------------------|---------------|
| <b>Batch #12</b>        | <b>Visits</b> | <b>Units</b> | <b>Batch total</b> | <b>Total billed</b> | <b>Payers</b> |
| 03/28/2025 - 03/28/2025 | 1             | 1            | \$63.61            | \$63.61             | NVFFS         |

Visits Claims **Transactions** Exceptions (0)

Transactions

all 837 835 277 999

| Date                   | Type | Payer | Total   | Connection       | Claim Type    | Status    |
|------------------------|------|-------|---------|------------------|---------------|-----------|
| 05/08/2025 1:22:50 PM  | 837  | NVFFS | \$63.61 | changehealthcare | institutional | processed |
| 05/08/2025 1:11:25 PM  | 837  | NVFFS | \$63.61 | changehealthcare | institutional | processed |
| 05/08/2025 1:08:34 PM  | 837  | NVFFS | \$63.61 | changehealthcare | institutional | errored   |
| 05/08/2025 12:59:48 PM | 837  | NVFFS | \$63.61 | changehealthcare | institutional | errored   |
| 05/08/2025 12:39:16 PM | 837  | NVFFS | \$63.61 | changehealthcare | institutional | errored   |
| 05/07/2025 3:33:36 PM  | 837  | NVFFS | \$63.61 | changehealthcare | institutional | errored   |

## Knowledge Check – New Billing Workflow



After submitting claims, your supervisor wants a status update on claim processing.

### **Question:**

Which tool should you use to view the status of submitted claims?

- A. Dashboard
- B. Visit Maintenance
- C. Transaction Tab
- D. Reports





# New Billing Process **DEMO**

Q Navigate Modules

Dashboard

Clients

Employees

Scheduling

Visit Maintenance

Billing (Archive)

Billing

Reports

Authorizations

Security

Visit Counts By Exceptions

Visit Counts By Status

Date Range

Today

### Visit Exceptions

|                          |   |
|--------------------------|---|
| Unknown Clients          | 0 |
| Unknown Employees        | 0 |
| Visits Without Any Calls | 1 |
| Visits Without In-Calls  | 1 |
| Visits Without Out-Calls | 1 |
| Missing Tasks            | 1 |
| Late In-Call             | 0 |
| Early Out-Call           | 0 |

### Visit Exception Count Per Day



# Rebilling Workflow

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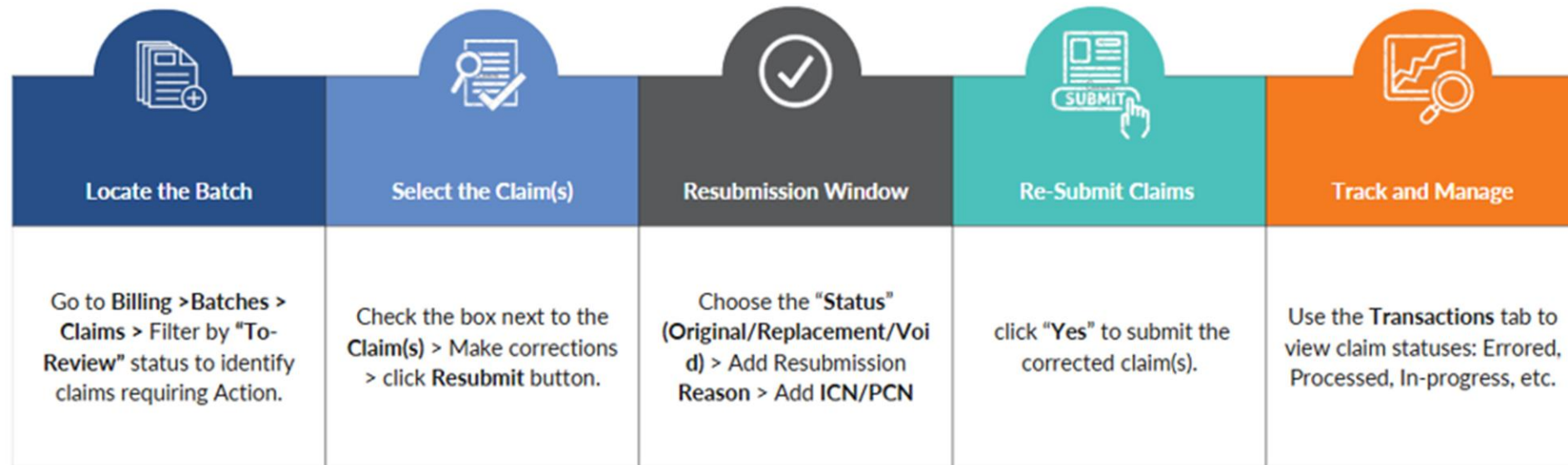


# Rebilling Workflow

Resubmit the Claims



## REBILLING PROCESS



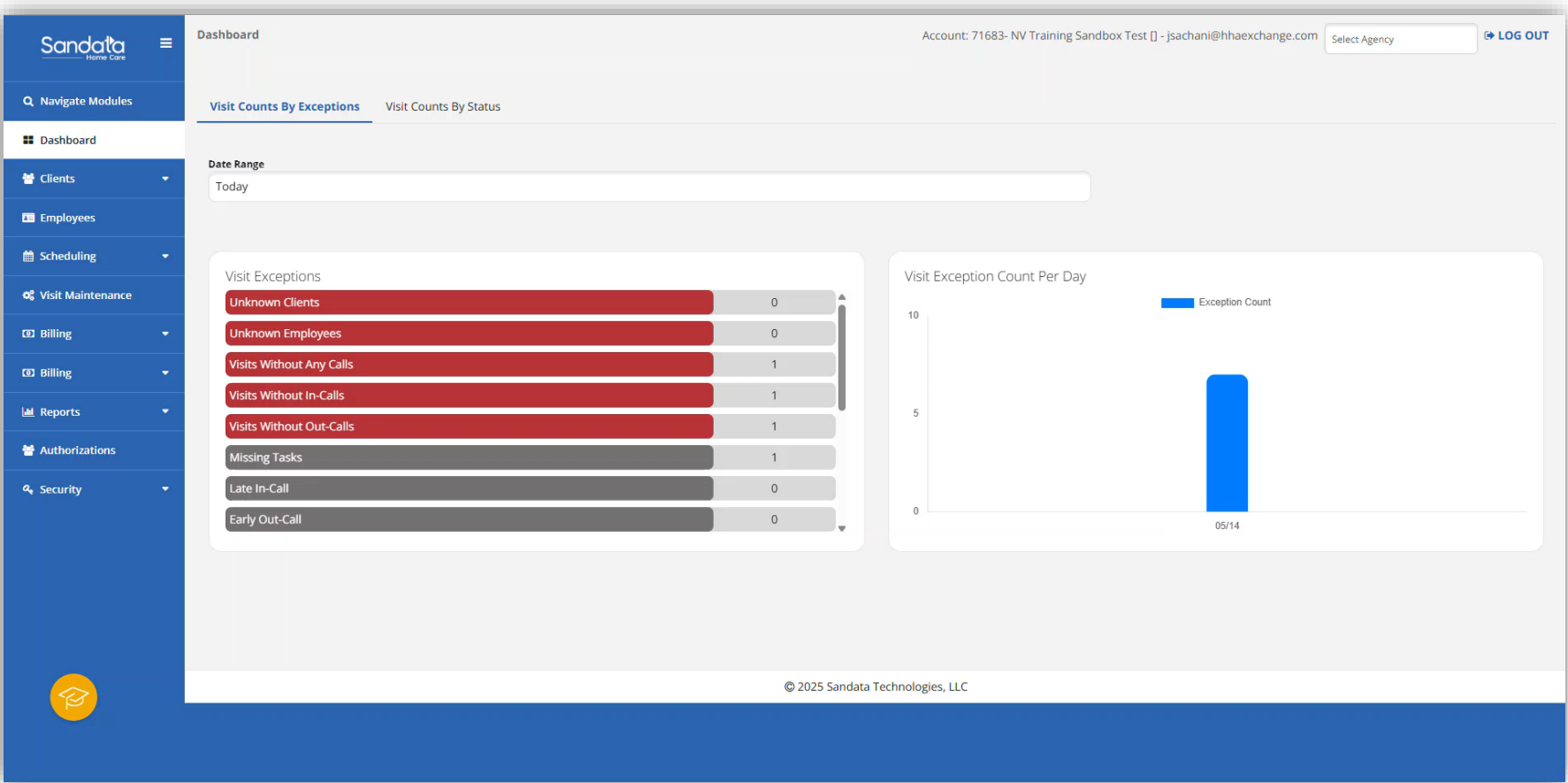


# Step 1

Locate the Batch



- 1. Navigate to **Billing -> Batches -> Claims** tab to locate the Claims.
- 2. Filter by **"To-Review"** status to identify claims requiring action.





# Step 2

Select the Claim(s)



- 1. Check the box next to the **claim(s)** you want to correct.
- 2. Make necessary corrections on the claim(s).
- 3. Click the **Resubmit** button when it becomes active.

Sandata  
Home Care

Navigate Modules

Dashboard

Clients

Employees

Scheduling

Visit Maintenance

Billing

Billing

Reports

Authorizations

Security

Online Manual

DashboardVisitsBatchesClaimsClaim ResponsesTransactionsSettings

Billing / Batches / Batch / Claims

Account: STX71683 - jsachani@hhaexchange.comLOG OUT

Batch #1103/26/2025 - 03/28/2025Visits11Units44Batch total\$756.92Total billed\$756.92PayersNVANT NVHPN

Refresh Batch

VisitsClaimsTransactionsBilling Exceptions (0)

Claims

REFRESH DRAFT CLAIMSRESUBMIT

All (12)Draft without exceptions (0)Draft with exceptions (5)Sent (3)To review (2)Payment in progress (0)Balanced (0)Errored (2)

SearchCreated FromCreated ToStart FromStart To

Clear filters

| CLIENT NAME                                                         | SERVICE DATES           | PAYER | VISITS # | TOTAL AMOUNT | CLAIM NUMBER    | STATUS    |
|---------------------------------------------------------------------|-------------------------|-------|----------|--------------|-----------------|-----------|
| <input type="checkbox"/> Software, Functional                       | 03/27/2025 - 03/27/2025 | NVANT | 2        | \$290.96     | 71683ODJD89YETH | to-review |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING PATIENT REASON FOR VISIT CODE |                         |       |          |              |                 |           |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING OTHER DIAGNOSIS CODE          |                         |       |          |              |                 |           |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING OTHER DIAGNOSIS CODE          |                         |       |          |              |                 |           |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING OTHER DIAGNOSIS CODE          |                         |       |          |              |                 |           |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING OTHER DIAGNOSIS CODE          |                         |       |          |              |                 |           |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING OTHER DIAGNOSIS CODE          |                         |       |          |              |                 |           |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING OTHER DIAGNOSIS CODE          |                         |       |          |              |                 |           |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING OTHER DIAGNOSIS CODE          |                         |       |          |              |                 |           |
| ▲ 05/08/2025, 07:31:54 AM 18  MISSING OTHER DIAGNOSIS CODE          |                         |       |          |              |                 |           |



# Step 3

Complete the Resubmit Window (All fields optional)



1. **Status:** Choose from:
  - **Original** – Re-sending the same claim
  - **Replacement** – Updating a previously submitted claim
  - **Void** – Cancelling a submitted claim
2. **Resubmission Reason:** Optionally enter a reason.
  - Note: Reason code is not required to resubmit claims for Nevada providers.
3. **ICN/PCN Options:**
  - ☒ *Use Original ICN* – if payer already received the claim
  - ☒ *Use Original PCN* – if required by your payer
  -  *Custom ICN* – enter a new ICN if no payer response was received
4. Click **“YES”** to re-submit.

Are you sure you want to resubmit the claims?

Status

original ▼

Resubmission reason

Enter message

☐ Take ICN numbers from claims

☐ Take PCN numbers from claims

Payer claim number (ICN)

Payer claim number (ICN)

Cancel

Yes

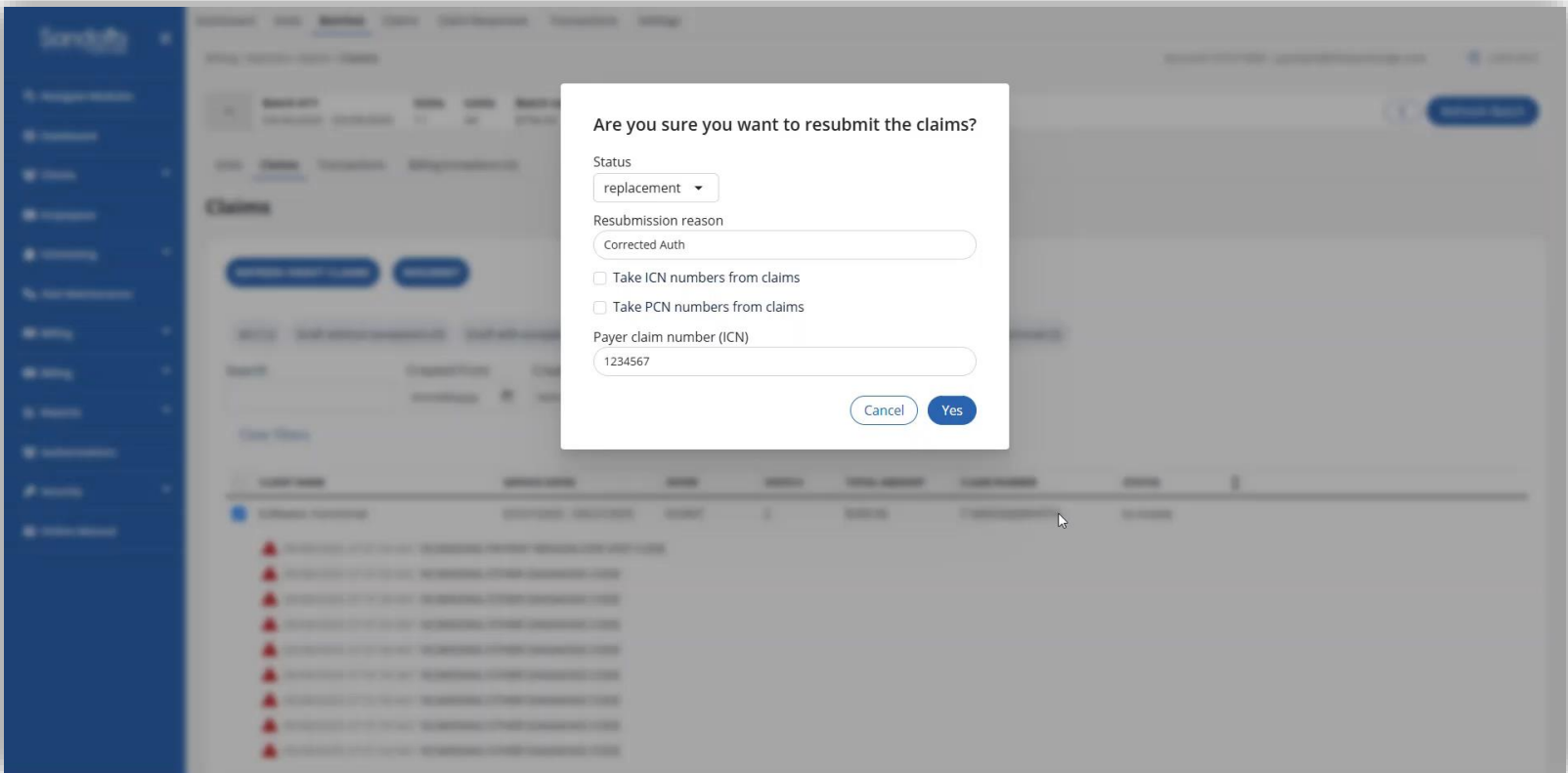


# Step 4

After Resubmission



- 1. A confirmation pop-up will appear.
- 2. Go to the **Transactions** tab to track the new submission.





## Transaction Statuses



- **Processed:** The claim was delivered to the CH portal. The claim passed primary validation.
- **Errored:** The claim was delivered to the CH portal. The claim did not pass primary validation.
- **In-Progress:** The system did not deliver the claim to CH portal. This claim will be processed by the billing system after several seconds.



Note: The original claim will change to “Errored,” and a new claim will be created upon resubmission.

## Knowledge Check – Rebilling Workflow



A claim was rejected by the payer due to missing authorization information. You've corrected the client profile and are ready to send it again.

### **Question:**

Which resubmission status should you select when correcting and re-sending a claim?

- A. Original
- B. Void
- C. Replacement
- D. Duplicate





# Rebilling Workflow **DEMO**

Q Navigate Modules

Dashboard

Clients

Employees

Scheduling

Visit Maintenance

Billing (Archive)

Billing

Reports

Authorizations

Security

Visit Counts By Exceptions

Visit Counts By Status

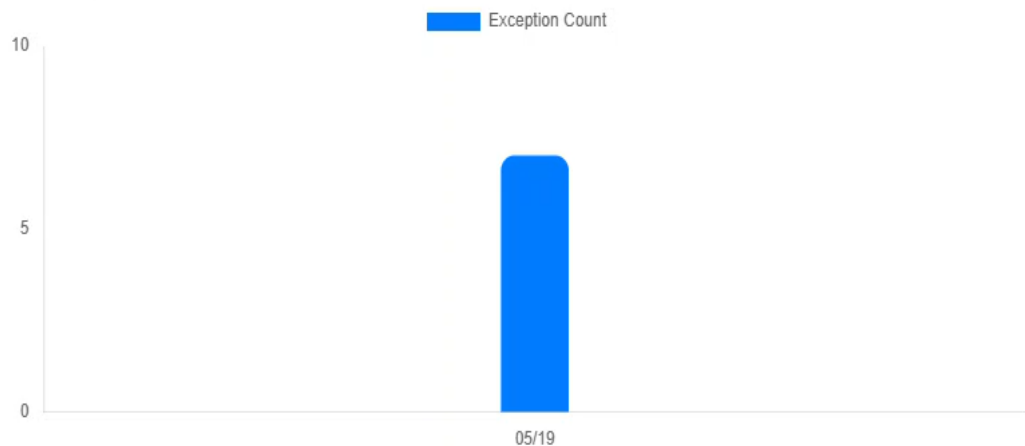
Date Range

Today

Visit Exceptions

|                          |   |
|--------------------------|---|
| Unknown Clients          | 0 |
| Unknown Employees        | 0 |
| Visits Without Any Calls | 1 |
| Visits Without In-Calls  | 1 |
| Visits Without Out-Calls | 1 |
| Missing Tasks            | 1 |
| Late In-Call             | 0 |
| Early Out-Call           | 0 |

Visit Exception Count Per Day

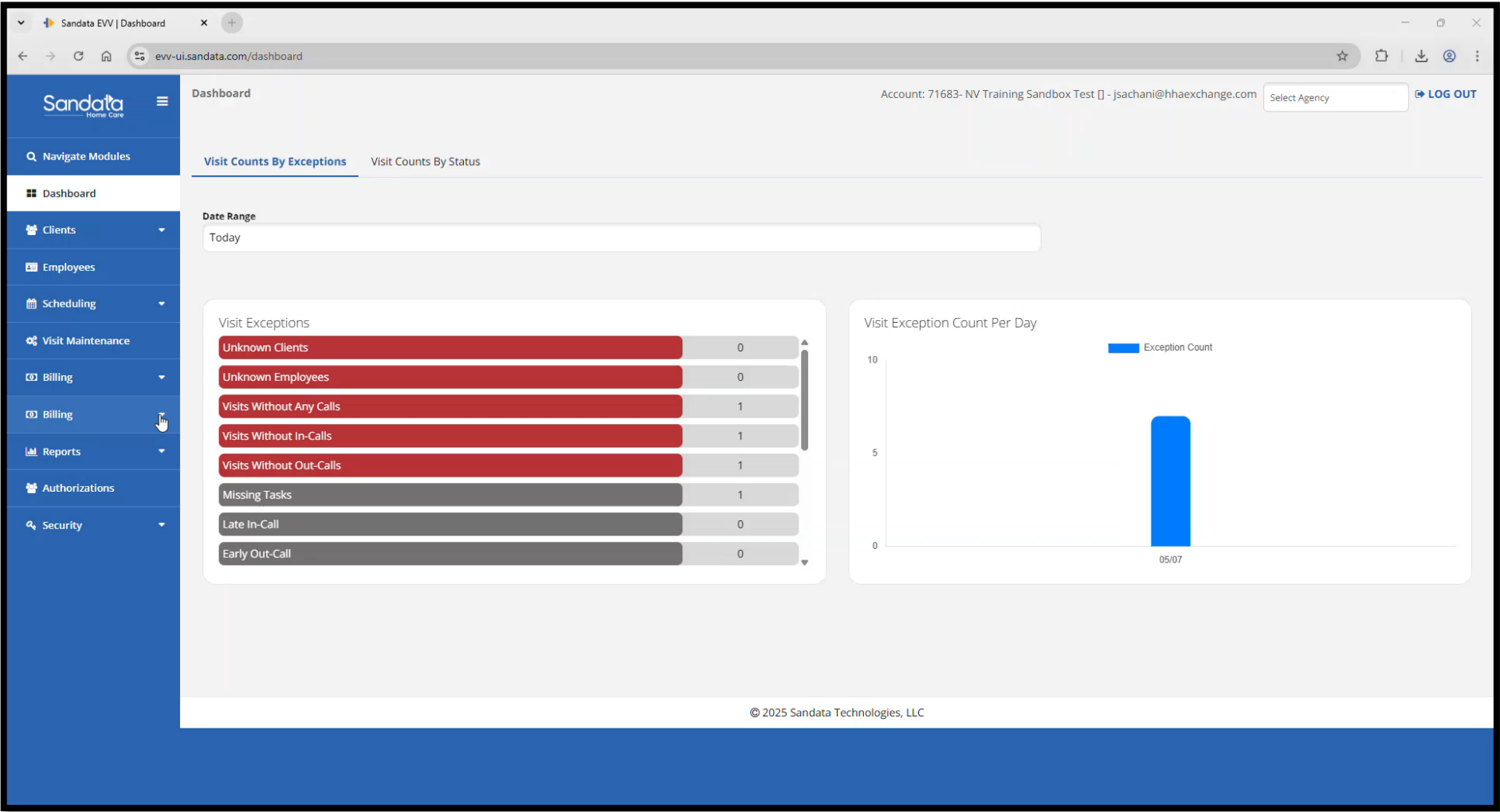


# Billing Reports

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Visits Report & Claims Report





# Visits Report



|    | A            | B                 | C                | D        | E       | F                    | G                    | H         |
|----|--------------|-------------------|------------------|----------|---------|----------------------|----------------------|-----------|
| 1  | visit_status | client_first_name | client_last_name | payor_id | service | service_end_date     | service_start_date   | tenant_id |
| 2  | Verified     | Y                 | S                | NVFFS    | S5125   | 2025-03-22T12:00:00Z | 2025-03-22T11:00:00Z | 71683     |
| 3  | Verified     | Y                 | S                | NVFFS    | S5125   | 2025-03-22T08:00:00Z | 2025-03-22T07:00:00Z | 71683     |
| 4  | Verified     | Y                 | S                | NVFFS    | S5125   | 2025-03-22T04:00:00Z | 2025-03-22T03:00:00Z | 71683     |
| 5  | Incomplete   | D                 | H                | NVHPN    | T1019   | 2025-04-16T04:00:00Z | 2025-04-16T02:00:00Z | 71683     |
| 6  | Incomplete   | D                 | H                | NVHPN    | T1019   | 2025-04-15T04:00:00Z | 2025-04-15T02:00:00Z | 71683     |
| 7  | Incomplete   | F                 | S                | NVANT    | G0151   | 2025-04-10T05:00:00Z | 2025-04-10T04:00:00Z | 71683     |
| 8  | Verified     | B                 | J                | NVFFS    | S9122   | 2025-03-21T14:00:00Z | 2025-03-21T13:00:00Z | 71683     |
| 9  | Incomplete   | F                 | S                | NVANT    | G0151   | 2025-04-14T05:00:00Z | 2025-04-14T04:00:00Z | 71683     |
| 10 | Incomplete   | F                 | S                | NVANT    | G0151   | 2025-04-13T05:00:00Z | 2025-04-13T04:00:00Z | 71683     |
| 10 | Incomplete   | F                 | S                | NVANT    | G0151   | 2025-04-13T05:00:00Z | 2025-04-13T04:00:00Z | 71683     |
| 9  | Incomplete   | F                 | S                | NVANT    | G0151   | 2025-04-14T05:00:00Z | 2025-04-14T04:00:00Z | 71683     |
| 8  | Verified     | B                 | J                | NVFFS    | S9122   | 2025-03-21T14:00:00Z | 2025-03-21T13:00:00Z | 71683     |



# Claims Report



|    | A          | B         | C                   | D       | E          | F             | G                              | H                    | I                    | J                    | K                    | L           | M         | N          | O          | P          | Q           | R         | S         | T         |
|----|------------|-----------|---------------------|---------|------------|---------------|--------------------------------|----------------------|----------------------|----------------------|----------------------|-------------|-----------|------------|------------|------------|-------------|-----------|-----------|-----------|
| 1  | unit_price | qty_units | claim_status        | program | total_bill | type          | created                        | service_begin        | service_end          | period_start         | period_end           | member_id   | revenue_c | billed_amt | visit_key  | service_cc | agency_name | claim_pay | service_m | tenant_id |
| 2  | 6.25       | 4         | payment-in-progress | PCS     | 75         | professional  | 2025-04-03T16:25:10.103832075Z | 2025-03-18T14:00:00Z | 2025-03-18T15:00:00Z | 2025-03-18T10:00:00Z | 2025-03-18T21:00:00Z | 12111511411 |           | 25         | 3262924369 | T1019      | NV Training | NVHPN     | TF        | 71683     |
| 3  | 6.25       | 4         | payment-in-progress | PCS     | 75         | professional  | 2025-04-03T16:25:10.103832075Z | 2025-03-18T20:00:00Z | 2025-03-18T21:00:00Z | 2025-03-18T10:00:00Z | 2025-03-18T21:00:00Z | 12111511411 |           | 25         | 3262924510 | T1019      | NV Training | NVHPN     | TF        | 71683     |
| 4  | 6.25       | 4         | payment-in-progress | PCS     | 75         | professional  | 2025-04-03T16:25:10.103832075Z | 2025-03-18T10:00:00Z | 2025-03-18T11:00:00Z | 2025-03-18T10:00:00Z | 2025-03-18T21:00:00Z | 12111511411 |           | 25         | 3262924593 | T1019      | NV Training | NVHPN     | TF        | 71683     |
| 5  | 36.37      | 4         | to-review           | HH      | 145.48     | institutional | 2025-04-04T15:01:34.959369732Z | 2025-03-28T10:00:00Z | 2025-03-28T11:00:00Z | 2025-03-28T10:00:00Z | 2025-03-28T11:00:00Z | 100010001   | 421       | 145.48     | 3262924805 | G0151      | NV Training | NVANT     |           | 71683     |
| 6  | 6.25       | 4         | payment-in-progress | WAIVER  | 25         | professional  | 2025-04-04T20:51:49.666120008Z | 2025-03-28T13:00:00Z | 2025-03-28T14:00:00Z | 2025-03-28T13:00:00Z | 2025-03-28T14:00:00Z | 70001100012 |           | 25         | 3262924945 | S5125      | NV Training | NVFFS     |           | 71683     |
| 7  | 36.37      | 4         | draft               | HH      | 290.96     | institutional | 2025-05-06T16:40:13.414782019Z | 2025-03-27T20:00:00Z | 2025-03-27T21:00:00Z | 2025-03-27T10:00:00Z | 2025-03-27T21:00:00Z | 100010001   | 421       | 145.48     | 3262924350 | G0151      | NV Training | NVANT     |           | 71683     |
| 8  | 36.37      | 4         | draft               | HH      | 290.96     | institutional | 2025-05-06T16:40:13.414782019Z | 2025-03-27T10:00:00Z | 2025-03-27T11:00:00Z | 2025-03-27T10:00:00Z | 2025-03-27T21:00:00Z | 100010001   | 421       | 145.48     | 3262924432 | G0151      | NV Training | NVANT     |           | 71683     |
| 9  | 6.25       | 4         | draft               | PCS     | 50         | professional  | 2025-05-06T16:40:13.620593938Z | 2025-03-27T14:00:00Z | 2025-03-27T15:00:00Z | 2025-03-27T14:00:00Z | 2025-03-27T21:00:00Z | 121115114   |           | 25         | 3262924832 | T1019      | NV Training | NVHPN     | TF        | 71683     |
| 10 | 6.25       | 4         | draft               | PCS     | 50         | professional  | 2025-05-06T16:40:13.620593938Z | 2025-03-27T20:00:00Z | 2025-03-27T21:00:00Z | 2025-03-27T14:00:00Z | 2025-03-27T21:00:00Z | 121115114   |           | 25         | 3262924975 | T1019      | NV Training | NVHPN     | TF        | 71683     |



# Key Takeaways



## Key Takeaways



- Old Billing Module available for claims through **May 22, 2025**; use it for claims before **May 23**.
- New Billing Module access starts **May 15**; billing begins **May 23**.
- The Billing Dashboard offers a summary view of account details.
- Use billing reports to verify and reconcile claims.
- Upload 835 files via Dashboard (enrollment required).



# Resources



# Resources



- [Nevada \(NV DHCFP\) Billing](#)
- [Billing Dashboard](#)
- [Managing Exceptions: Billing and Visit Maintenance Exceptions](#)
- [Creating a Batch](#)
- [Submitting Claims for Payment](#)
- [Resubmitting Billing Claims](#)
- [NV Billing: Not Okay to Bill Reasons Guide](#)
- [Billing Reports](#)
- [Uploading Remittance Files](#)
- [ConnectCenter Navigation](#)

Sandata On-Demand / Sandata Learn

Product Help

Payer Programs

Caregiver and CI

Sandata Technologies / Product Help / Sandata EVV Enhanced / EVV Billing (NV Only)

## EVV Billing (NV Only)

Follow

- Billing Dashboard
- Creating a Batch
- Billing Reports
- Resubmitting Billing Claims

- Managing Billing and Visit Maintenance Exceptions
- Submitting Claims for Payment
- Uploading Remittance Files

# Program, Policy, & General Information



**Program, policy, or general EVV questions?**

- ▶ Contact Nevada Department of Health and Human Services Division of Health Care Financing and Policy (DHCFP) via email at [NVEVV@dhcfp.nv.gov](mailto:NVEVV@dhcfp.nv.gov)



# Questions?

**THANKS FOR  
ATTENDING!**



*Please provide us your feedback  
after exiting the webinar.*