

EVV

Global Release 8.50

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▶ Prevent Orphaned Authorizations by Removing Delete Action in EVV Enhanced



- EVV Enhanced Only
- Issue (Before Enhancement)

Deleting an authorization via the **trash bin** removed the record from the frontend but left backend remnants in EVV. These orphaned records blocked syncing to EVV and could create **overlapping authorizations**, driving confusion, reduced **auto-verification**, and engineering cleanup.
- Enhancement (After Improvement)

The Delete action is removed. Users will edit to end-date or void authorizations instead. This preserves data integrity and ensures updates continue to flow to EVV – resulting in no new orphaned authorizations, fewer overlaps, higher auto-verification, a clearer workflow, and fewer support tickets.

 - How to remove an auth now: Use the end date to stop future use, or Void to cancel an auth created in error.



Prevent Orphaned Authorizations by Removing Delete Action in EVV Enhanced



☒ Voided Auth.

☒ Expired Auth.

ADD AUTHORIZATION

Authorization Details

Payer: INFSSA

Service: S5130

Event Code: U7

Start Date: 06/01/2025

Comment: -

Authorization No: AMP20250624T181340954

Modifiers: U7

Format: Hours

End Date: 08/01/2025

Before: Delete left orphaned authorizations in EVV

☒ Voided Auth.

☒ Expired Auth.

ADD AUTHORIZATION

Authorization Details

Payer: Arkansas Medicaid

Service: S9131

Event Code: NONE- None

Start Date: 01/28/2025

Comment: -

Total Maximum: 0

Total Used: 4

Authorization No: 1X111111398714712734214

Modifiers: -

Format: Hours

End Date: 1: /08/2025

Total Missed: 0

Total Remaining: 0

After: End-date/Void preserves sync integrity



Thank You!