



Global Release 8.50

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Tameka James, Product Management

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Prevent Orphaned Authorizations by Removing Delete Action in EVV Enhanced

- EVV Enhanced Only
- Issue (Before Enhancement)

Deleting an authorization via the **trash bin** removed the record from the frontend but left backend remnants in EVV. These orphaned records blocked syncing to EVV and could create **overlapping authorizations**, driving confusion, reduced **auto-verification**, and engineering cleanup.

Enhancement (After Improvement)

The Delete action is removed. Users will edit to end-date or void authorizations instead. This preserves data integrity and ensures updates continue to flow to EVV – resulting in no new orphaned authorizations, fewer overlaps, higher auto-verification, a clearer workflow, and fewer support tickets.

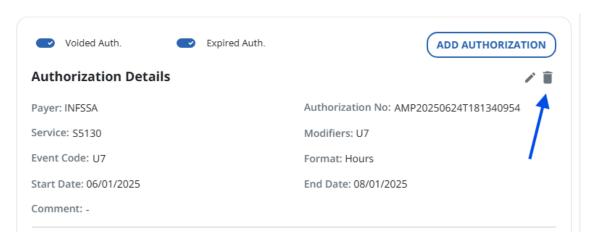
• How to remove an auth now: Use the end date to stop future use, or Void to cancel an auth created in error.

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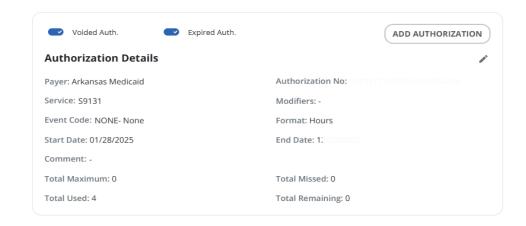


Prevent Orphaned Authorizations by Removing Delete Action in EVV Enhanced





Before: Delete left orphaned authorizations in EVV



After: End-date/Void preserves sync integrity

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Thank You!