

Sandata Mobile Connect (SMC)

Global Release VC 2025.12.01

Mobile Version 3.4.3

Date: December 18, 2025

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HHAeXchange Accessibility Testing Update

- Testing was completed using the Accessibility Guidelines (WCAG 2.1) Level A and AA.
- Report Findings Fail or Partial Fail for the following criteria
 - 1.3.1 Info and Relationships
 - 2.1.1 Keyboard
 - 4.1.2 Name, Role, Value





VC-1213: ADA Compliance - 1.3.1 Info and Relationship

- Both iOS and Android
- Issue(s): Some of the headings are missing proper role.
- Fix: All the visual section headers need to be marked up and recognized as a heading by the screen reader

Reset Password

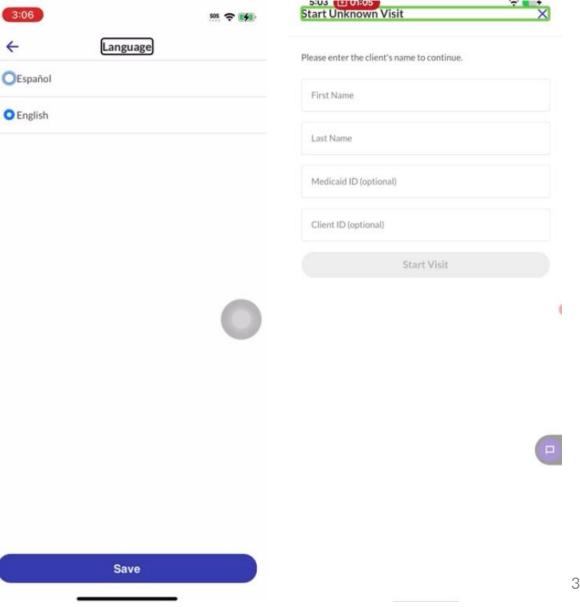
Language Selection

Start Unknown Visit

Settings

Recipients

Visits







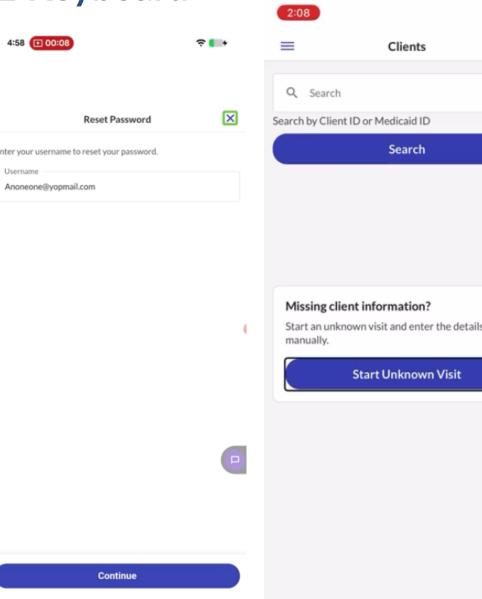
VC-2148: ADA Compliance - 2.1.1 Keyboard

- Both iOS and Android
- Issue(s): Not all functionality can be access and performed using a keyboard

Reset Password: the close button does not receive focus while screen reader is on.

Menu: When an edit box is triggered, the keyboard does not have a next button to move to the next edit box.

 Fix: All the visual section headers should have programmatic mark up to be recognized as heading by the screen reader. All the screen titles should have aheading mark up.







VC-2149: ADA Compliance - Name, Role, Value

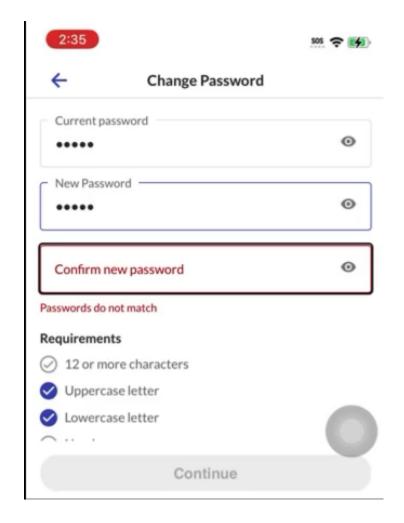
- Both iOS and Android
- Issue(s)

Change Password - Screen reader does not read the error messages as it appears on the screen.

Menu/Help Button - The menu and the help button are missing role of button.

Reset Password – The close button does not have a role of button.

 Fix: All the visual section headers need to have programmatic mark up as heading by the screen reader.



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Thank You!