

Sandata Mobile Connect (SMC)

Global Release VC 2025.12.01

Mobile Version 3.4.4

Date: December 17, 2025

Faride Beaubien, Product Management



The content contained herein ("Confidential Information") are the confidential property of HHAeXchange and may not be copied or distributed outside the HHAeXchange organization without the express written consent of HHAeXchange. Distribution of this document or disclosure of any Confidential Information set forth herein to any party other than the intended recipient(s) of this presentation is expressly prohibited.



HHAeXchange Accessibility Testing Update

- Testing was completed using the Accessibility Guidelines (WCAG 2.1) Level A and AA.
- Report Findings – Fail or Partial Fail for the following criteria
 - 1.3.1 Info and Relationships
 - 2.1.1 Keyboard
 - 4.1.2 Name, Role, Value



VC-1213: ADA Compliance – 1.3.1 Info and Relationship

- Both iOS and Android
- Issue(s): Some of the headings are missing proper role.
- Fix: All the visual section headers need to be marked up and recognized as a **heading** by the screen reader

Reset Password

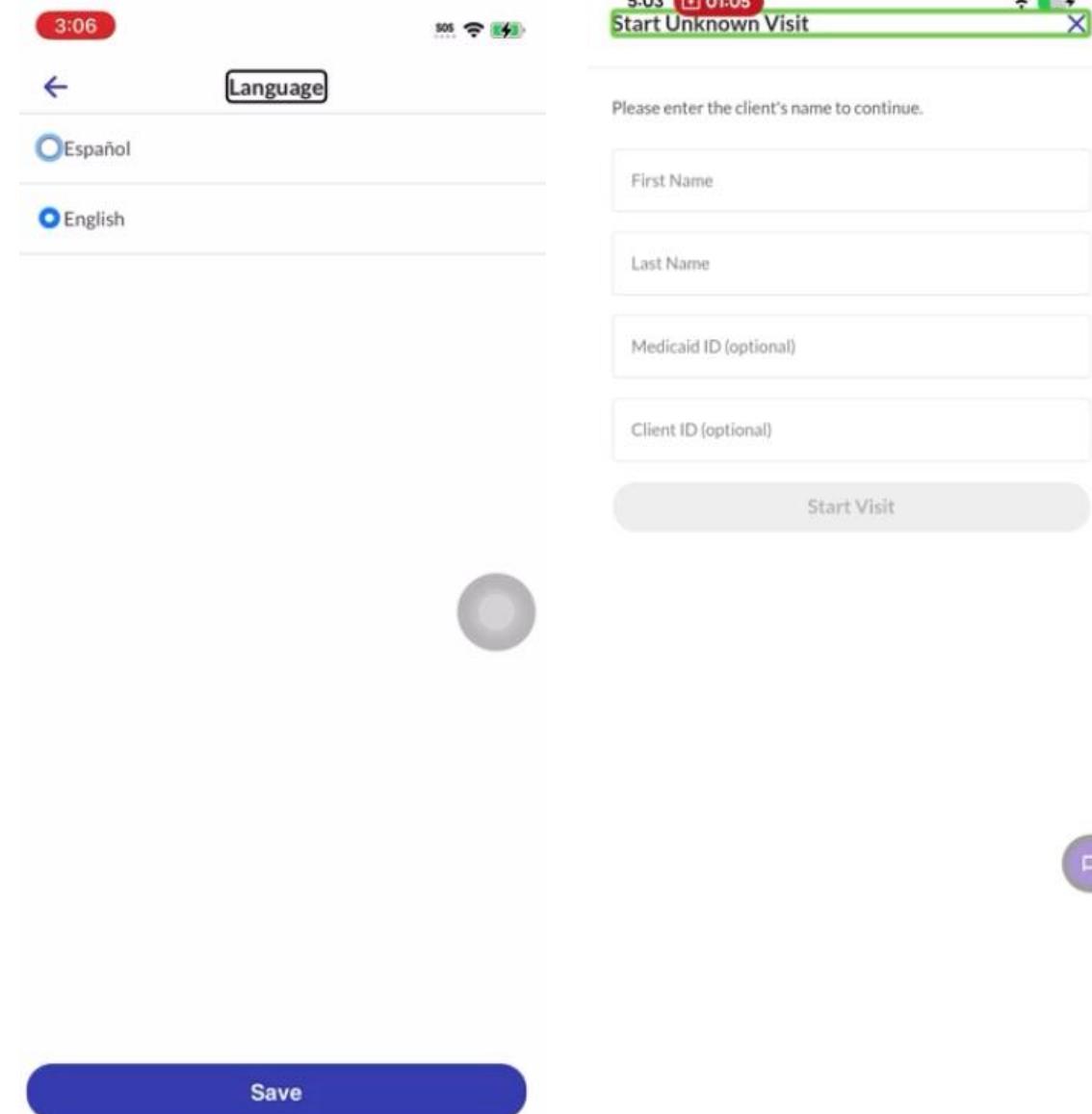
Language Selection

Start Unknown Visit

Settings

Recipients

Visits





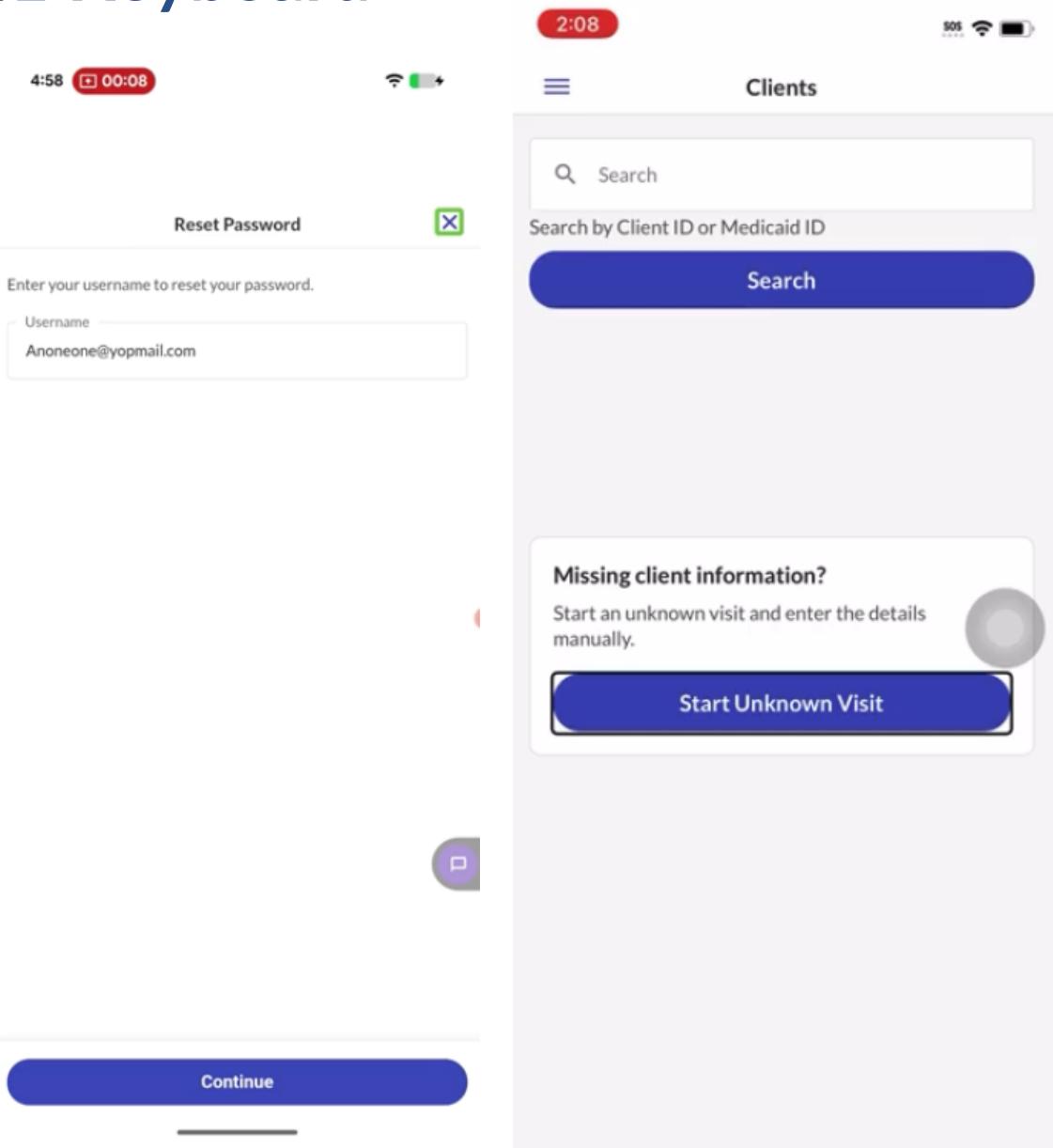
VC-2148: ADA Compliance – 2.1.1 Keyboard

- Both iOS and Android
- Issue(s): Not all functionality can be accessed and performed using a keyboard

Reset Password: the close button does not receive focus while screen reader is on.

Menu: When an edit box is triggered, the keyboard does not have a next button to move to the next edit box.

- Fix: All the visual section headers should have programmatic mark up to be recognized as heading by the screen reader. All the screen titles should have a heading mark up.





VC-2149: ADA Compliance – Name, Role, Value

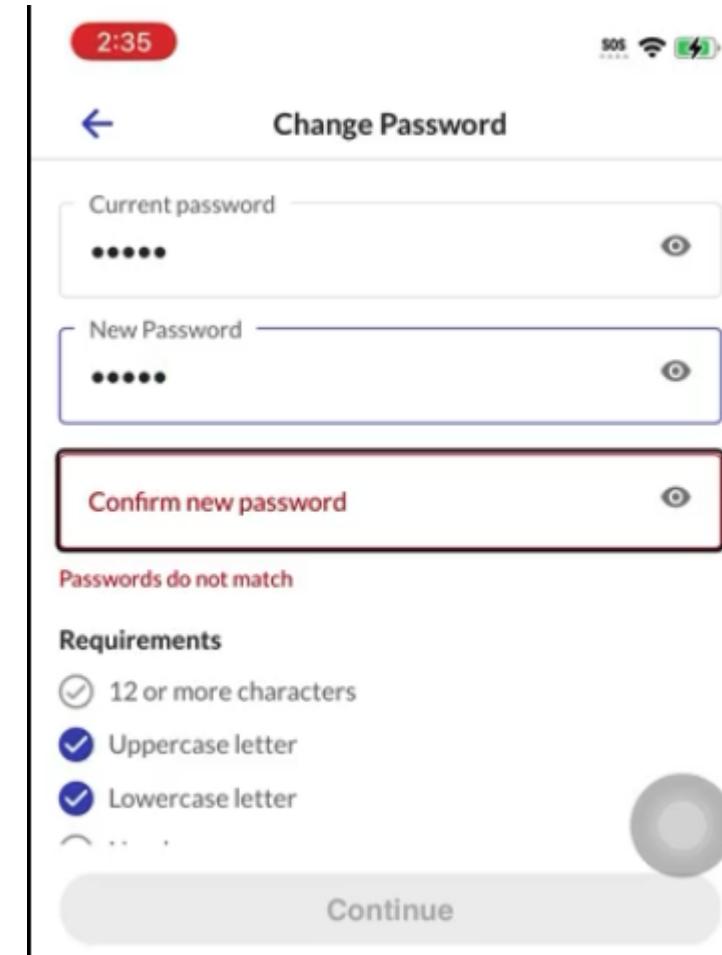
- Both iOS and Android
- Issue(s)

Change Password - Screen reader does not read the error messages as it appears on the screen.

Menu/Help Button - The menu and the help button are missing role of button.

Reset Password – The close button does not have a role of button.

- Fix: All the visual section headers need to have programmatic mark up as heading by the screen reader.





Thank You!