

Sandata Mobile Connect (SMC)

Global Release VC 2025.12.01

Mobile Version 3.4.4

Date: December 17, 2025

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HHAeXchange Accessibility Testing Update

- Testing was completed using the Accessibility Guidelines (WCAG 2.1) Level A and AA.
- Report Findings – Fail or Partial Fail for the following criteria
 - 1.3.1 Info and Relationships
 - 2.1.1 Keyboard
 - 4.1.2 Name, Role, Value



VC-1213: ADA Compliance – 1.3.1 Info and Relationship



- Both iOS and Android
- Issue(s): Some of the headings are missing proper role.
- Fix: All the visual section headers need to be marked up and recognized as a **heading** by the screen reader
 - Reset Password
 - Language Selection
 - Start Unknown Visit
 - Settings
 - Recipients
 - Visits

3:06 SOS 50% 100% 3:06

Start Unknown Visit

Please enter the client's name to continue.

First Name

Last Name

Medicaid ID (optional)

Client ID (optional)

Start Visit

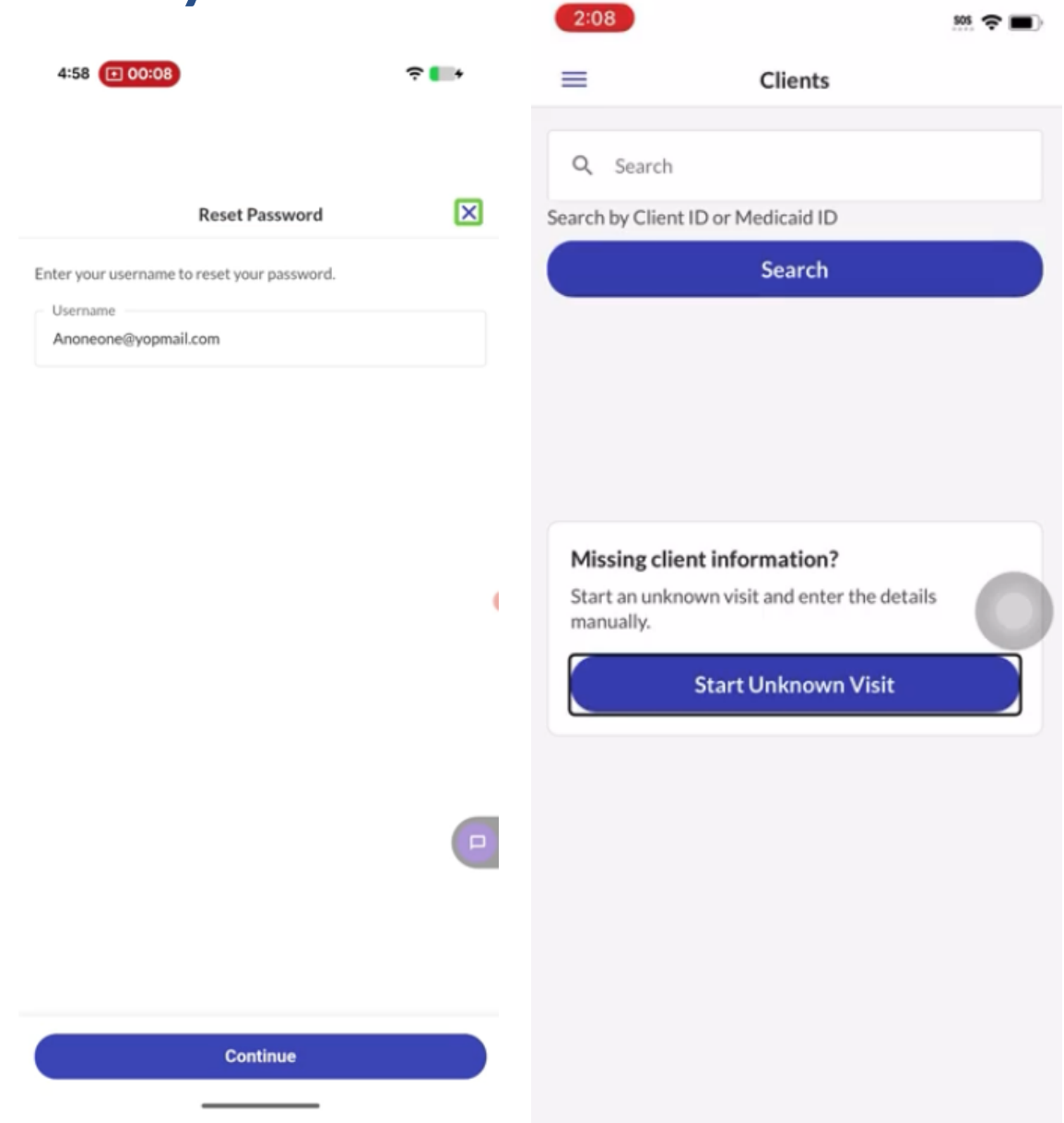
Save



VC-2148: ADA Compliance – 2.1.1 Keyboard



- Both iOS and Android
- Issue(s): Not all functionality can be accessed and performed using a keyboard
 - Reset Password: the close button does not receive focus while screen reader is on.
 - Menu: When an edit box is triggered, the keyboard does not have a next button to move to the next edit box.
- Fix: All the visual section headers should have programmatic markup to be recognized as heading by the screen reader. All the screen titles should have a heading markup.





VC-2149: ADA Compliance – Name, Role, Value

- Both iOS and Android
- Issue(s)
 - Change Password - Screen reader does not read the error messages as it appears on the screen.
 - Menu/Help Button - The menu and the help button are missing role of button.
 - Reset Password – The close button does not have a role of button.
- Fix: All the visual section headers need to have programmatic mark up as heading by the screen reader.

The screenshot shows an iOS 'Change Password' screen. At the top, the status bar displays the time 2:35, signal strength, Wi-Fi, and battery icons. The screen has a back arrow and the title 'Change Password'. There are three password input fields: 'Current password', 'New Password', and 'Confirm new password'. The 'Confirm new password' field is highlighted with a red border, and a red error message 'Passwords do not match' is displayed below it. Below the error message is a 'Requirements' section with three items: '12 or more characters' (unchecked), 'Uppercase letter' (checked), and 'Lowercase letter' (checked). At the bottom is a 'Continue' button.



Thank You!